

FY 2022-2023

ANNUAL IMPACT REPORT

WE LISTEN, CARE AND HELP. EVERY DAY.



**FAMILY
SERVICE**



ABOUT FAMILY SERVICE

For nearly 70 years, Family Service Association of Bucks County (Family Service) has been a 501(c)(3) non-profit leader in providing vital human and social service programs to children & families throughout Bucks County, in ways that are innovative, inclusive and dynamic. Our programs and services treat mental health issues, reduce substance use; prevent suicide; shelter, feed & seek permanent housing for the homeless; improve parenting; reunite families, prepare children & teens for the future & improve the quality of life for those living with HIV/AIDS. We draw on our experience to develop programs that meet emerging needs.

MISSION

We listen, care and help. Every day.

VISION

A community where anyone can achieve their full potential.

Family Service Association
4 Cornerstone Drive
Langhorne, PA 19047

www.fsabc.org
215.757.6916
fsabc@fsabc.org

FY 2022-23 BOARD OF DIRECTORS

Deborah B. Van Aken, Ph.D., President
Subrenie Thomas-Smith, First Vice President
Alice Gens, Second Vice President
Clifford Davis, Secretary
Joseph J. Stoll, Esq., Treasurer
Mark S. Cappuccio, Esq.
Sonja Foster-Storch
Philip Mitchell, Esq.
Brad Phillips
Jon Rubin
Timothy Wade
Christine M. Zador-Silverman, D.O.

CHIEF EXECUTIVE OFFICER

Julie Dees, MBA, LPC

TABLE OF CONTENTS

Letter from the Board President & CEO.....02

By the Numbers.....03

Programs and Services.....04

Making Connections.....06

Providing Sustenance.....07

Assisting the Homeless.....08

Treating the Unsheltered.....09

Supporting Recovery.....10

Financial Summary.....11

Grants and Contracts.....13

Funding Nutrition.....14

Raising Support and Awareness.....15

Breaking Mental Health Barriers.....16

Helping Those with HIV/AIDS.....17

Locations.....18

Staff Listing.....19

Staff Milestones and Appreciation.....20

Supporters/Donors.....21

Volunteers.....29

New Board Members.....32





Julie Dees
Chief Executive Officer



Deborah Van Aken President,
Board of Directors



A MESSAGE FROM LEADERSHIP

Dear Friends,

In the past year, Family Service has again served thousands of our neighbors in need, being there to listen, care and help. Every day. The success of our programs is only possible because of dedicated donors like you, and we are grateful for all that you continue to do, in support of our mission and vision.

In the past year, we have continued to see many people struggling with mental health issues and substance misuse. Families and individuals who previously had no financial concerns, are now faced with the frightening realities of poverty, hunger and homelessness. Sadly, many of those who are directly affected by these crises are our children and youth, and the supporting statistics are unprecedented, not only in Bucks County, but across the nation.

Now more than ever, Family Service is determined to broaden the scope of our assistance to those who need us. Through the launch of innovative programs and services, increased staff training opportunities, diversity and inclusion initiatives, as well as groundbreaking partnerships, our agency is poised to move forward with steadfast passion.

As CEO and on behalf of the Board of Directors, we would like to thank you for your contributions to Family Service in the past year. Benefactors like you are the driving force behind our success, and your partnership helps ensure that we will continue to provide the level of service that the community has come to expect.

Thank you for your unwavering support.

Sincerely,

Julie Dees, MBA, LPC
Chief Executive Officer

Deborah Van Aken
President, Board of Directors

BY THE NUMBERS



Call Center - 21,315 combined calls answered by the 988 Suicide & Crisis Lifeline and CONTACT Helpline

Outpatient Behavioral Health Services - 1,577 individuals served

Housing First/Blended Case Management - 171 individuals supported
Community Addiction Recovery & Engagement - 171 individuals served

Food Pantry - 3,281 individuals and 1,037 families assisted

Shelter - 357 people and 171 households served

Teen Center - 24 supported

Pennsylvania Family Support Alliance - 38 individuals supported

Nurturing Parents Program - 95 individuals and 76 families served

Parents as Teachers (PFSA) - 155 individuals and 63 families served

LINKS Family Reunification Program - 35 individuals and 33 families served

Highway Safety - 620 individuals served

Housing Opportunities for Persons with AIDS (HOPWA) - 18 households and 27 individuals supported

Housing Link - 4,781 individuals and 2,379 families served

Volunteers - 174

Grant Funding - \$4,857,845

HIV/AIDS Program - 145 individuals supported

Street Medicine - 89 individuals served

Nurse Navigation - 66 individuals supported

PROGRAMS & SERVICES



MENTAL HEALTH & WELLNESS

Blended Case Management

Support and connections to resources for people with a mental health disorder or co-occurring mental health and substance use disorders

Outpatient Counseling

Individual group and family therapy for children, families, adults, and couples

Nurse Navigator Program

Nursing services to address physical and mental health problems to improve overall health and long term outcomes

Psychiatry

Psychiatric evaluations followed by regularly scheduled medication checks for individuals of all ages

School-Based Counseling

Outpatient counseling for children directly in their school environment

Specialized Groups

Moral Reconnection Therapy, Trauma Recovery and Empowerment Model (TREM), Co-Occurring Disorder groups

Teen Center

A confidential place where teens can talk about problems and get support from caring professionals and peers who are going through similar struggles

SUBSTANCE USE & RECOVERY

Forensic and DUI Program

Court Reporting Network (CRN) evaluations, assessment, highway safety school, and therapy for those who have committed a DUI offense

Intensive Outpatient Drug and Alcohol Program

Individualized, strengths-based, trauma informed treatment for people with substance use disorders

Community Addiction & Recovery Engagement (CARE)

Community-based certified recovery and case management services to connect people with a history of or current opioid and other substance use to needed treatment and resources

FAMILY STRENGTHENING

Families in Recovery

Group sessions to help parents with substance use disorders learn healthy coping and parenting skills while balancing the needs of their recovery

Family Center

Education and case management services designed to strengthen parenting skills, relationships and connect families with vital community resources

Food & Pet Pantry

Healthy food and essential household items for those in Bucks County who are experiencing food insecurity

LINKS Family Reunification

Education and support services to promote reunification of parents and their children who are in foster care

Nurturing Parenting

Prevention education program designed to empower individuals and families with new knowledge, beliefs, strategies and skills to promote positive and healthy lifestyle choices.

PROGRAMS & SERVICES



Parenting Together

Co-parenting classes for parents experiencing communication problems following divorce or other conflicts

Parent Support Group

Weekly meetings to improve family relationships and make positive family changes

Parents as Teachers

Early childhood services that assist with parenting, promote child health and development, and prevent child abuse

HOMELESS SERVICES

Bucks County Emergency Homeless Shelter

A safe, stable temporary residence for individuals and families who have lost housing

Bucks County Housing Link (1.800.810.4434)

Single point of entry for those experiencing a housing crisis

Street Medicine

Mobile unit operated by a nurse and case manager to treat, educate and support the unsheltered homeless of Bucks County.

HIV/AIDS SERVICES

Bucks Villa

A group home in New Hope, PA for people who are HIV positive or living with AIDS

HIV/AIDS Program (HAP)

Case management, prevention education, linkage to medical care and support services to improve the quality of life for people living with HIV/AIDS

Housing Opportunities for Persons with AIDS (HOPWA)

A Federally supported program that helps people with HIV/AIDS find and maintain stable housing

SUICIDE PREVENTION

988 Suicide & Crisis Lifeline

A 24-hour, confidential 3-digit suicide prevention hotline available to anyone experiencing suicidal crisis or emotional distress.

Contact Helpline (215.355.6000)

Confidential telephone services for individuals who are contemplating suicide, struggling with life's challenges or in need of someone to listen

Guardianship for Adults

A team that makes medical and personal care decisions for incapacitated adults



MAKING CONNECTIONS

Family Service Community Festival

Family Service Community Festival (previously known as Family Fest) took place at Bristol Township Municipal Park in Bristol, Pa., Despite a few early raindrops, the skies soon cleared, allowing approximately 300 families and participants to enjoy to a fun, free evening of music, food, activities and games, while learning about valuable community resources.

We appreciate so many families, friends, partners, vendors, volunteers & staff. Their support once again made this a successful event.

Bilingual Nurturing Parenting Program

Our Family Strengthening team was recently honored in Harrisburg, Pa., as Gold Level recipients of the Equity in Early Childhood Education Champion Award by the Pennsylvania Office of Child Development and Early Learning (OCDEL). The award recognizes our Bilingual Nurturing Parenting Program.

We are grateful to OCDEL for their ongoing support. We are also appreciative to Rep. Joe Hogan (above), for presenting a special citation!



PROVIDING SUSTENANCE

Birthday Gifts for the Hungry

When we think of celebrating a birthday, it usually includes a cake, candles and presents for ourselves. For Romeo Angelini of Langhorne, Pa., the presents he receives on his December birthday are for his Bucks County neighbors in need. Since his 10th birthday, the Neshaminy High School junior has held a drive for the Family Service Food Pantry.

"I learned that food pantries often are in more need when my birthday comes around, since it is just before the holidays in December," said Angelini. "The gift of giving back is better than any present I could receive on my birthday."

Caring for Friends

Family Service is grateful for a recent donation of 100 turkey dinner kits from Caring for Friends. The dinners were served at our Shelter and distributed to families, via our Food Pantry.

We are also appreciative to Senator Frank Farry, and State Representatives Kathleen "KC" Tomlinson, Joe Hogan and Kristin Marcell, for their support in coordinating and delivering these meals. The support of Caring for Friends and many others, helped make a brighter holiday season for many of our neighbors who were experiencing food insecurity.



ASSISTING THE HOMELESS

Hunger & Homelessness Awareness Week

National Hunger and Homelessness Awareness Week takes place each November. Last year, Family Service and our Bucks County Housing Link partners launched a social media campaign entitled "It Takes a Village." It featured daily facts and statistics about hunger and homelessness, as well as some of the many ways that all of the partners collaborate to combat these plights and support our neighbors in need and a proclamation from the Bucks County Commissioners (above).

The campaign also offered support opportunities to anybody interested in contributing or participating. This could be done through donations, registering for volunteer opportunities or simply gaining a sense of awareness.

Bombas Partnership Launched

The greatest need at homeless shelters across the country is socks. Earlier this year, Family Service was selected as a Giving Partner with Bombas, the nation's largest distributor of socks to the homeless.

This incredible program delivered us 12 boxes of socks, which are already being distributed to many Bucks County neighbors in need. Our agency is grateful to be honored to be among the recipients of their 100 million items donated.



TREATING THE UNSHELTERED

Street Medicine Program Enters Second Year

In 2022, Family Service launched our Street Medicine Program, in response to the fact that on any given day in Bucks County, there are nearly 100 people who, for various reasons, choose not to enter the Shelter. They are known as the 'street homeless,' and their mortality rate is significantly higher than those who opt for Shelter residency.

Made possible by a grant through the County, as well as a fully-equipped van supplied by St. Mary Medical Center, the program is driven by a Family Service registered nurse and a case manager, who make site visits to encampments, those living in their vehicles or in the actual streets and alleys.

Often they have a medical condition that is coupled with a mental illness or substance misuse issue. It is the function of the nurse and case manager to treat any immediate health-related dangers, while also offering educational materials and essential personal items.

If necessary, or requested by the individual, a referral is made for mental health counseling or substance misuse treatment.

Over the summer, the Street Medicine and CARE teams hosted our second annual Public Health Clinic at our Emergency Homeless Shelter in Levittown, Pa. More than 60 staff, partners, volunteers and guests, including Congressman Brian Fitzpatrick (above, top left/center) supported the event.

Those in attendance were provided with harm reduction training/education and supplies, as well as community recovery resources and free health screenings. The program also featured a keynote address, spectacular live artwork, a DJ and delicious food.



SUPPORTING RECOVERY

Family Service CARES About Recovery

Family Service has a longstanding history of supporting those who are battling substance misuse and addiction. Last year, we took our Addiction and Recovery Services Program to a new level, when we renamed our Opioid Use Disorder Center of Excellence to Community Addiction and Recovery Engagement (CARE).

Our CARE team strives to always evolve and adapt to the needs of the people they serve. In addition to upholding existing program offerings, we have expanded their scope to include a strong focus on harm reduction education and practices. Educating the community on these proven techniques will further support the goal of reducing the number of opioid overdoses and deaths.

CARE is a community based service, which allows the team to travel to individuals throughout Bucks County. They work to seamlessly access the behavioral, physical, and mental health system, along with other resources that are necessary in achieving recovery goals.

Perhaps most importantly, the CARE team consists of individuals with lived experience, which gives them a unique connection to those they serve. They meet clients at a point where they are comfortable, with open minds and hearts, while guiding them on their recovery journey.

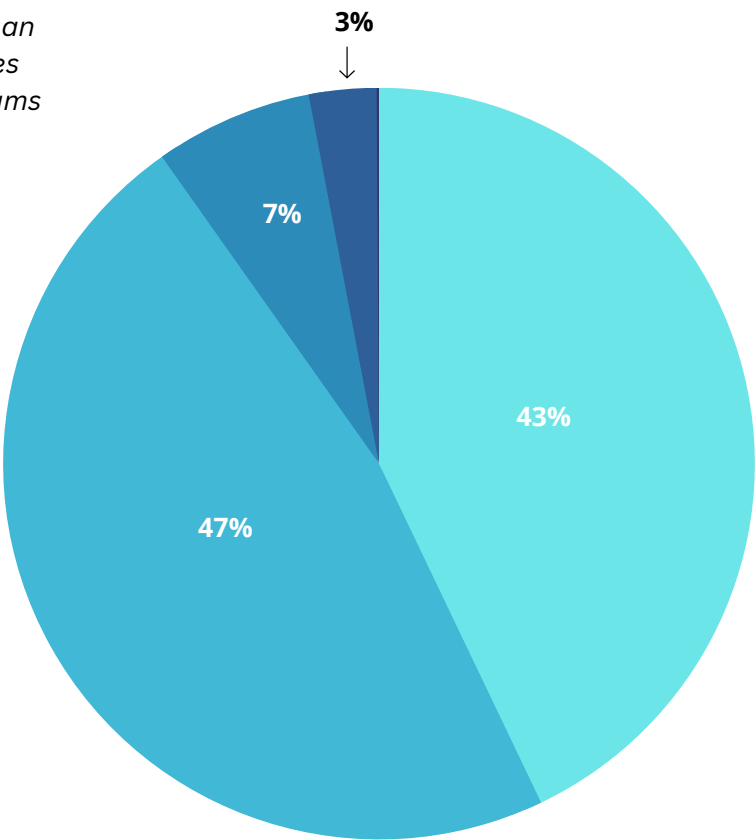
FINANCIAL SUMMARY

FY 2022-2023



Family Service remains well-positioned to serve individuals and families for many years to come. We are proud to say that more than \$0.88 of every dollar goes directly to our vital programs and services.

REVENUE



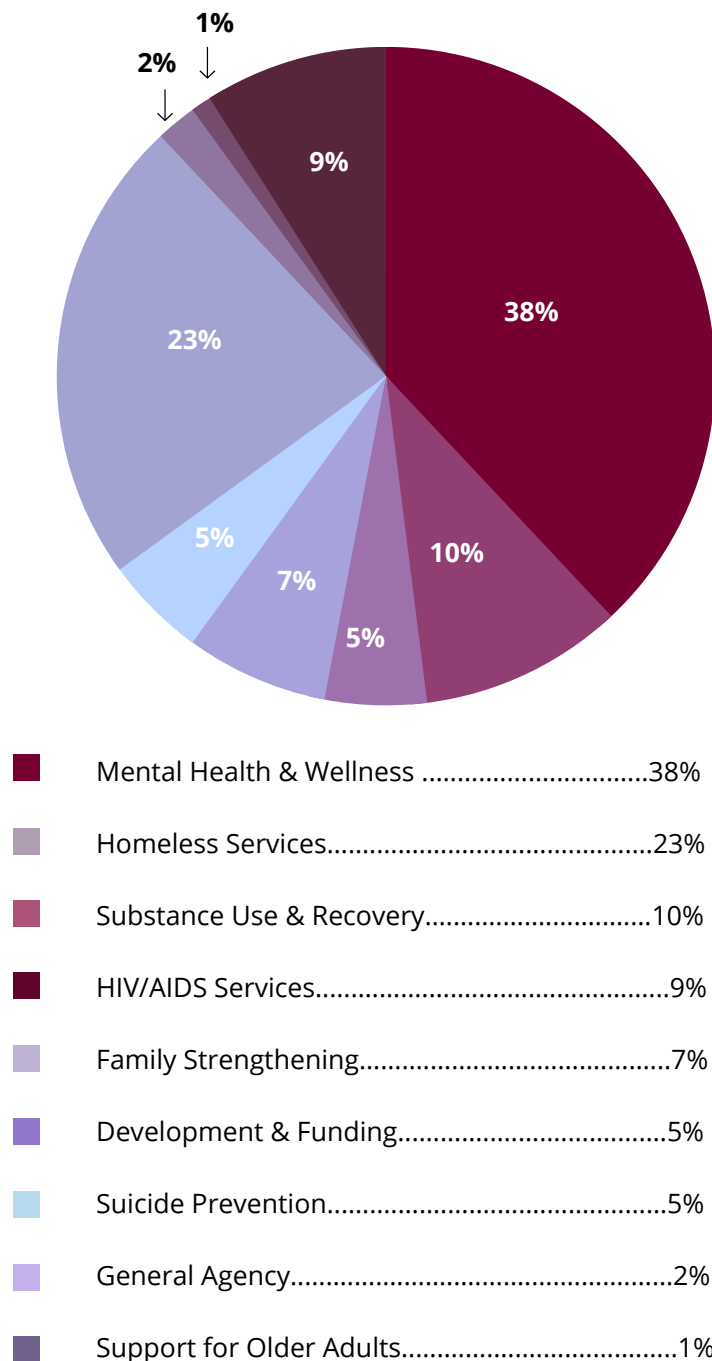
<div></div>	Client Services & Insurance Fees.....	47%
<div></div>	Grants & Contracts.....	43%
<div></div>	Donations.....	7%
<div></div>	340B Program.....	3%
<div></div>	Other.....	0%

FINANCIAL SUMMARY

FY 2022-2023



EXPENSES



***Note that administration is included in program expense at 12.4% of program cost before administration.*

GRANTS & CONTRACTS

FY2022-2023



AIDS Activities Coordinating Office
 Amerihealth Caritas Pennsylvania
 Archdiocese of Philadelphia
 BB&T
 Bucks County Correctional Facility
 Bensalem Township
 Bensalem Township Community Development Block Grant
 Bristol Township
 Bristol Township Community Development Block Grant
 Bucks County Area Agency on Aging
 Bucks County Behavioral Health System
 Bucks County Children and Youth Social Services Agency
 Bucks County Community Development Block Grant
 Bucks County Department of Housing and Community Development
 Bucks County Department of Human Services
 Bucks County Department of Mental Health/Developmental Programs
 Bucks County Division of Housing and Community Services
 Bucks County Drug and Alcohol Commission
 Bucks County Housing Authority
 Bucks County Human Services
 Bucks County Opportunity Council
 Bucks County Redevelopment Authority
 Bucks County Suicide Prevention Task Force
 Children's Trust Fund
 City of Philadelphia/Office of Housing and Community Development
 Early Learning Resource Center Region 16
 Foundations Community Partnership
 Health Partners Plan, Inc.
 Janssen Pharmaceutical
 Keystone Family Health Plan
 Magellan
 National Suicide Prevention Lifeline
 Neshaminy Pharmacy – 340B
 Network of Victim Assistance (NOVA)

PECO/Exelon Foundation
 Penn Medicine
 Pennsylvania Commission on Crime and Delinquency
 Pennsylvania Department of Community and Economic Development
 Pennsylvania Department of Human Services - Office of Budget
 Pennsylvania Department of Human Services, Office of Child Development and Early Learning
 Pennsylvania Family Support Alliance (Keep)
 Pennsylvania Housing Affordability and Rehabilitation Enhancement Fund
 Pennsylvania Housing Finance Agency – Home4Good
 Philadelphia Foundation
 Pyramid Healthcare, Inc
 Shrenk Family Foundation
 St. Mary Medical Center Mission Committee
 TD Bank Foundation
 The Pew Charitable Trusts
 Thomas Jefferson University
 Today Inc.
 U.S. Department of Health and Human Services
 U.S. Department of Housing and Urban Development
 U.S. District Court, Eastern District of Pennsylvania, Probation Office
 United Way of Bucks County
 Vibrant Lifeline Evaluation
 Vibrant Veterans Amendment
 Walmart Foundation
 William Penn Bank Foundation
 WW Smith



FUNDING NUTRITION

Walmart Foundation Funds Healthy Food

As has recently been the case with most goods and services, the cost of food, particularly healthful food, has increased dramatically in the past year. Family Service has not been immune to this trend.

While our agency receives some food through the County as well as other entities for the Food Pantry and Emergency Homeless Shelter, there has been a noticeable decline in funding for food, due in large part to inflation.

Despite the increase in food costs, there has not been a decline in hunger. It is for this reason, that Family Service is grateful for a \$5,000 grant from the Walmart Foundation, which Senator Frank Farry (above right) and Rep. Joe Hogan (above left) helped to facilitate. They are pictured with Family Service Director of Development Stephen Burns.

The grant will immediately support the purchase of nutritious food and help subsidize some of the previously existing funding that has waned. Further, as an agency that strives to be proactive rather than reactive, our recently launched Street Medicine Program is also currently delivering food to the street homeless as needed.

Family Service Chief Executive Officer Julie Dees is delighted with the generosity of Walmart Foundation. "It is because of funding support from outside sources and partners, that we are able to continue feeding our hungry neighbors in need, despite inflation," said Dees. "Thank you so much to Walmart Foundation for the award, as well as Frank and Joe, for helping Family Service secure this vital grant."



RAISING SUPPORT AND AWARENESS

Emergency Homeless Shelter Benefit

It is the goal of the Family Service Emergency Homeless Shelter to support our neighbors who are experiencing homelessness, and ultimately lead them on the journey back to permanent housing. Driving this process are dedicated Family Service staff, volunteers, steadfast partners, and generous benefactors.

The 11th Annual Family Service Emergency Homeless Shelter Benefit, which took place at Aldie Mansion in Doylestown, Pa., raised more than \$226,000. The funds raised support day-to-day operating expenses and needs of Shelter residents.

Drive for Youth Golf Outing

More than 100 golfers and guests enjoyed a fun and charitable day at the 23rd Annual Family Service Drive for Youth Golf Outing, which was held at Jericho National Golf Club in New Hope, Pa. The fundraiser brought in \$60,000, all of which went towards supporting our vital human and social service programs.

During the awards reception, eight-year-old fundraiser Teddy Tendler was presented with the Susan N. Altomari Champion of Youth Award for her technology donation to our Emergency Homeless Shelter.

Virtual Appeal

The second-ever Virtual Annual Appeal raised approximately \$21,000 more than its predecessor. "Creating a Brighter Tomorrow" garnered approximately \$126,000, via a unique virtual launch on Zoom and highly successful month-long electronic campaign, which incorporated social media and email.



BREAKING MENTAL HEALTH BARRIERS

Project Access to Care Supports Children in Crisis

According to data from the Family Service Call Center and Outpatient Programs, children across Bucks County under the age of 18, have been experiencing unprecedented and serious mental health challenges, from anxiety to suicidal ideology since 2019. The need for counseling is urgent and immediate, yet tragically unavailable to many who need it.

Family Service could easily disrupt this trend, via our team of highly-qualified Master's level clinicians. However, commercial insurance providers only cover treatment by licensed clinicians. The result is callers with commercial insurance are placed on an extensive waitlist for a licensed clinician, or they must pay for treatment out-of-pocket.

As we work toward the greater goal of having commercial insurance policies changed, Family Service has established *Project Access: Mental Health Support for Children & Youth*, via several grants, including one from Foundations Community Partnership, (above left) and private funding. Through this initiative, we are able to cover out-of-pocket costs (roughly \$94 per client) for a portion of these children to be treated by any of our clinicians, who are very capable, available and willing to counsel them.

To date, *Project Access* has successfully supported more than 50 children in the midst of a serious mental health crisis. Through further funding, our Outpatient Programs, along with our partners, plan to continue doing so, for as long as it takes to get the children and youth of Bucks County the mental health support they need.



HIV/AIDS SUPPORT

The Family Service HIV/AIDS Program (HAP) helps remove barriers to accessing treatment while providing support and education. We believe that everyone should know their HIV status. We also understand that, if HIV positive, the sooner a client is connected to medical care, the better their chances are of living a longer, healthier life.

Our HAP team provides the tools needed to live as healthily and independently as possible with HIV. Our services respect privacy and are free of charge, and our experienced Medical Case Managers can link individuals to critical resources such as medical care, medication benefits, emergency food banks, counseling, nutrition information, transportation, emergency financial help, and even housing.

Our prevention efforts involve education, speakers, educational workshops and referrals to local HIV/STD testing centers.

In addition to education and navigation, HAP offers confidential facilitated support groups. These groups allow clients to share their stories and listen to others. Often, they provide valuable information, help and advice from people who are also living with an HIV/AIDS diagnosis.

LOCATIONS

FY 2022-2023



ADMINISTRATIVE OFFICES (FY2022-2023)

Bristol Office
2 Canal's End Road, Suite 201G
Bristol, PA 19007

Langhorne Headquarters
4 Cornerstone Drive
Langhorne, PA 19047

COMMUNITY SITES

Bucks County Emergency Homeless Shelter
7 Library Way
Levittown, PA 19055

Teen Center
Virtual

CALL CENTER

Richboro Call Center
853 2nd Street Pike
Richboro, PA 18954

SCHOOL SITES

Bristol Township School District
·Armstrong Middle School
·Brookwood Elementary School
·Franklin D. Roosevelt Middle School
·Keystone Elementary School
·Mill Creek Elementary School
·Truman High School
Centennial School District
·Log College Middle School
·McDonald Elementary School
·William Tennent High School

STAFF LISTING

FY2022-2023



SENIOR LEADERSHIP TEAM

Julie Dees, MBA, LPC Chief Executive Officer
Nancie M. Miller, Executive Officer Administrator
Kristin DeForest, LPC, Chief Operating Officer
Denis Gallagher, Director of Human Resources
Anne M. Estelow, Chief Financial Officer
Michelle Evans, MS, Director of Quality Improvement
Amy Gestoso, Director of Behavioral Health
Murielle Kelly, MPA, Director of Housing Services
Stephen Burns, Director of Development

MANAGERS & SUPERVISORS

Marcus Brown, Intake Operations Manager
Michael Colluccio, Lead Call Center Specialist
Lauren Coyle, MS, LPC, Senior Manager of Substance Use & Forensic Programs
Kaleigh Gillooly, Lead Call Center Specialist, CONTACT
Patricia A. Goldbach, BA Housing Link Helpline Supervisor
Sarah Kazimer, BA, CCDP, Senior Manager of Community-Based Programs
Saquisa Lassiter, Lead Resident Life Associate, Emergency Homeless Shelter
Maura McCormick, Assistant Manager, Family Strengthening
Courtney Miller, MA, Data Analytics & Systems Manager
Rachel Minton, M.Ed., Family Strengthening Program Manager
Elizabeth Morrison, CARE Supervisor & Lead Harm Reduction Educator
Victoria Neilson, MS, LPC, NCC, Internship Clinical Supervisor
Marlene Piasecki, MSW, Grants and Special Projects
Anne Marie Richards, Volunteer & Engagement Manager
Janice Roberts, MA, LPC, Senior Manager of Outpatient Programs
Zeradian Rochelle, Lead Call Center Specialist, CONTACT
Gary Roytman, LCSW, M.S., Clinical Supervisor of Outpatient Programs 7/31/23
Susan Schukin, BA, Housing Case Management Supervisor, Emergency Homeless Shelter
John Seay, Controller
Maria Sherry, MBA, HCM, Manager, HIVA/AIDS Program
Brian Treanor, Grants and Communications Manager
Dawn Trespacios, MSAJS Forensic Services Manager
Traci Willis, Operations Manager, Emergency Homeless Shelter

STAFF MILESTONES & APPRECIATION



At Family Service, we know that our highly skilled and dedicated staff are the reason for our success, and we tremendously appreciate all of them!

Five Year Milestones

Rachel Bryan
Case Manager
Blended Case Management

John Buno
Driver
Emergency Homeless Shelter

Melissa Appel
Social Worker I, Clinician
Outpatient Programs

Delilah Merritt
Accounts Payable Specialist
Finance Department

Ten Year Milestones

Debra Garvey
Housing Link Navigator
Call Center

Elizabeth Kurtz
Intake Specialist
Intake Department

John Seay
Controller
Finance Department

SUPPORTERS



Family Service gratefully acknowledges the many individuals and organizations who have supported us throughout the past year. On behalf of our board, staff and participants, please accept our appreciation for your generosity, which allows us to continue helping our neighbors in need.

DONORS



\$25,000+

Anonymous (1)
The David R. and Patricia D. Atkinson Foundation

\$10,000 - \$24,999

Anonymous (1)
Clifford and Linda Davis
Alice and Steve Gens
Patrick and Lauren Giallella
Alex and Pat Gorsky
Jessica M. Gulash
James and Karen Hanyok
Donald and Marilyn Hayden
Kampi Components Company, Inc.
Quality Resourcing Services (QRS)
Francis and Maria Young

\$5,000 - \$9,999

Anonymous (2)
Chick-fil-A at Oxford Valley Road FSU
Franco and Linda D'Andrea
Michael D. D'Arcangelo
Paul DiCicco
Christine M. Fluehr
Otto Grupp
Bernadette Handler
Frank and Elizabeth Kukiella
The M & T Charitable Foundation
Marie's Kozy Korner
Newtown Presbyterian Church
NJM Insurance Group
Robert Wood Johnson Foundation
The Van Aken Family Foundation
TruMark Financial Credit Union
Walmart Foundation
Woodside Presbyterian Church
Max R. Yaffe

\$2,500- \$4,999

Advertising Specialty Institute
Anonymous (1)
ASK Technologies
Ronan Barrett

Bucks County Foundation
Bucks County Neighbors
Norman Cohn
Dale Cosack
Jack and Susan Cullen
Danaher Lynch Family Foundation
Edward A. Dancona
Julie Dees
Carolyn and Jeff Fogel
Frontstream
William Glaab and Courtney Apple
Hirschberg Mechanical
Indie Semiconductor LLC Indie Semiconductor LLC
Anne S. Irwin and Robert Holt
David Jacobson
Kiwanis Club of Washington Crossing-Yardley, Inc.
William P. Larkin
Bill V. Latino
Dan Lawlor
Robert H. Lemke
Claire Lonagan
Makefield Women's Association
Joseph McCreavy
Philip and Mollie Mitchell
Mutual of America
PARX Casino
Brad and Marian Phillips
Quest for the Best
Bruce and Jo Ann Rifkin
The Presbyterian Congregation of Newtown PA
Univest Bank and Trust Company
Deborah and Dale Van Aken
Timothy and Janine Wade
Wheelabrator Falls Inc.
William Penn Bank Community Foundation

\$1,000- \$2,499

Shahnaz Ahmad
Louis J. Altomari
American Heritage Federal Credit Union
Anonymous (6)
Claire M. Arnold
Patricia and David Atkinson
Robert and Elizabeth Bielunas
Barry Bloom
Joseph and Catherine Bondi

DONORS



Tom Brantley
The Bucks County Contributionship
Bucks County Opportunity Council
C&N Bank
S. W. Calkins
Mark S. Cappuccio
Ryan Cimino
Susan Cohen
Jay Czarnecki
Linda Dansbury
Alexander Davis
Lonnie Davis
Anonymous Donor
Eastburn & Gray
First National Bank and Trust Company of
Newtown
Sonja Foster-Storch
Fox & Roach/Trident Charities
Julie H. Fuoco
Brandon Gattelli
Barry Gluck and Joan Gluck
Joan D. Gluck
Edwin Halsch
Paul and Doreen Holmgren
Bob Hull
Johnson & Johnson
Jonathan E. Rhoads Trust
Kyra Karsch
Evan and Ilene Kelner
Lace Silhouettes Lingerie
Charles Lovell
Lundy, Beldecos & Milby, P.C.
Lutheran Church of God's Love
Robert Lutz
Derek Mangin
Kim McCarthy
MediraRx
Meridian Bank
Peggy A. Moore

Angela Morrison
New Jersey Business & Industry Association
North and Southampton Reformed Church
Julie Panzner
Umang A. Patel
Peoples Security Bank & Trust Company
Peregrine Surgical Ltd.
Pike Lanes, Inc.
Ayala Rahimi
Timothy Sabol
Christine and Mark Silverman
SKR Wellness
Tamora Construction Company
Jared and Corey Tendler
The Blackbaud Giving Fund
Thomas N. Tucker
Bruce J. Weed
Sara Wherrity
Richard B. Worley and Leslie Miller

\$500- \$999

Addisville Reformed Church
Roy and Linda Allebach
Beth L. Anderson
Anonymous (6)
Daniel and Nicki Bedesem
Diane Belezos
Michael Bostancic
Lisa Bryer
Mary Cahill
Stephen C. Croasdale
Susan Dalton
Catherine Davis
Carolyn Dorph
Kathleen Dorsey
Douglas and Elizabeth Rendall Charitable Fund
The Fallen Angels Foundation

DONORS



First Presbyterian Church of Morrisville
First Presbyterian Church of Warminster
Diane Forastiero
Susan E. Fortino-Robison
Amy Giagnacova
Kimberly Gibbons
Give Lively Foundations, INC.
Albert Hall
George Heyrich
Joseph J. Hochreiter
Johnson, Kendall & Johnson, Inc.
Joseph Kelley
Judith Kelly
Norman J. Kraft
Leventhal Sutton & Gornstein
Michael Lichtman
Richard Marin
Nelson Medynec
Susan Miller Viray
Newtown Dentistry
Newtown Middle School
Olson-Fasulo Giving Fund
Erin O'Neill
Our Lady of Good Counsel Church
Parkland Community Church
Lynn Pastorius
Scott L. Rakestraw
Region 7 - Kiwanis International
Karen Reichner
Michele Rice
Patrick Rice
John Rodia
RomCom LLC
Jon Rubin
Sagefrog Marketing Group
Amanda Schopfer
Patricia Schwalbe
Michael and Ann Sneed
Stephen Somers

Adam Steinberger
Christy Stephenson
Stanley C. Stepnowski
Joseph Stolberg
Robert Swanekamp
The Benevity Community Impact Fund
The Uptown String Band Inc.
Tiger Printing Group
Dale Van Aken
David Wade
Scott Wallace
Jeffrey Weiss
Melissa Wieczorek/Theo Petron
YMCA of Bucks and Hunterdon Counties

\$250- \$499

Anonymous (6)
Keller Arnold and Adrian Costello
Alan C. Axberg
Kevin Barr
Bright Funds
Travis Bruno
Kim Buczek
Alice J. Buschman
Linda Cantwell
Michael Carbonara
Christ United Methodist Church
Debra Croyden
Tina M. Davis
Del Hunt LLC
Edgewood Village Market, INC.
Elizabeth City Family Chiropractic
Kimberly Eschbach
Victoria A. Essl
Anne Estelow
Fidelity Charitable Gifts Fund
Free Will Brewing Company

DONORS



Friends of Joe Hogan
Gamry Instruments, Inc.
Robert Giallella
Denise N. Gray
Holland Middle School
David Jordan
Lillian H. Kase
Joanne M. Kelly
Gail Kibler
James and Amy Kilcoyne
Kiwanis Club of Southampton
George H. Kurz
Pam Lynch
Brian W. Maloney
Robert Mattioli
Brian and Renee McGuffin
Patrick McLaughlin
Stephen Meyeroff
Drew Miller
Nancie M. Miller
John Moser
Tyler Moser
Diane Palmer
Nicole Payonk
Pest Proof, Inc.
Marlene Piasecki
Gary Plefka
David F. Raymond
Joe Rivells
Leonard Rizzotti
Santucci's Square Pizza
Sesame Place
Douglas Shaw
Mathew Slakoper
Lois Snyder
Solo Club of Village of Flowers Mill
Robert Sparks
Stellar Promotions
The Silverman Group Inc.

Stephen Tiberi
Rich Tynan
Michael Weiner
DJ Williams
Winthrop Jewelers
Wrightstown Monthly Meeting
Yardley United Methodist Church
Susan Zarzeczny

\$1- \$249

Mitchell Adler
Donald Adriaansen
Mark Allebach
Jennifer Amaro
America's Charities
Anonymous (15)
Janice Ashmont
Diana Avery
Mark Bardi
Patricia L. Barnette
Glenn Beasley
Louise Belenz
Luanne Bender
Drew Bergman
Bruce A. Bethka
Bitchin Kitten Brewery
Marcia Blaustein
Blooming Grove Inn
Helen R. Bosley
Cheryl L. Boyle
Nicole Boytin
Harper Brennan
Judith A. Bretz
Eileen L. Brodie
Felicia A. Brosius
Roann Brown
Terry Brown

DONORS



James C. Burkhart
Elizabeth Burns
Stephen T. Burns
Linda M. Campbell
Debra J. Champion
Sharon Capponi
Robert Castor
Regina Cesario
Charities Aid Foundation of America
Charity On Top
Anthony Cherill
Michael A. Chiriano
Joanna Clancy
William and Anna Marie Clark
Marc Cohen
Marsha Cohen
CJ Colletti
Bruno Conigliaro
Joanne Corless
Jean Costa
Marjorie Curtis-Cohen
Joe Daley
Danish Brotherhood
Lynn Davis
Nancy Davis-Kessler
Luke Dees
Thomas DePaolo
Kathleen Diamond
Sue DiLisio
Corinne Dockstader
Ellen M. Dodel
Olivia Dotta
Catherine Dress
Anne duBreuil
Merna Durand
Scott Eisgrau
Diane Eissler
Barbara Ellison
Allen Epstein

Sally D. Fabian-Oresic
Fallsington United Methodist Church
Margaret G. Farley
Phyllis Fell
Pauline Ann Felotoirch
Anne P. Ferguson
Fidelity Brokerage Services LLC
Leona Fierszt
Keith D. Flower
Donald O. Formigli
Four Lanes End Garden Club
Mary Gens
Donna Gibner
Julie Ginns
Karen Glynn
Amy Gonzales
Green Parrot Restaurant
Marilyn Greenspan
Julia Grigorieva
Harvey Guttmann
Biaggina A. Haas
Tony Habib
Sandra Hagerty
Karen Hall
Frank Hampton
Suzanne Hargadon
Martin D. Hargas
James L. Harrigan
Leslie M. Harrigan
Laurence Harrod
Kathryn Harvey
Susan Herman
Lisa Hewel
The Hibbert Group
Eamonn Higgins
Cynthia Hilferty
Kathleen E. Horwatt
Michael J. Hoy
Thomas A. Huffer

DONORS



Charles R. Hughes
Kathleen lehle
Saroja Ilangovan
Lori Jaffe-Brous
Catherine Jakubowski
Peter Janetatos
Jesse W. Soby Post
Sherrin Johnson
Robert Kahn
Lynne Kallus-Rainey
Lisa M. Kamp
Kathryn Kausch
Richard Keller
Murielle Kelly
Virginia Kenderdine
Anna Kerchner
Jennifer Ketler
Paul M. Kleiman
Rosalyn Kleiman
Laurie T. Kleinhaus
Richard S. Knight
Jake Kolen
Jacqueline H. Koob
Daniela Kovalcik
Holly La Porte
Susan S. Larosa
Jerome M. Lavanish
Michaeleen P. Lee
Jennifer Lefebvre
Steven J. Lemken
Elisabeth Levins
Charlene W. Lindsey
James S. Lisciotto
Jeffrey Lofton
Ginna Ludlam
Michael P. Malloy
Gianna Martin
Robert Mattleman
Deborah A. Max
Lee A. McCormick

Michelle A. McFarland
James McGrory
Michael Antolino Construction, Inc.
Lynda Mickle
Cathy Miles
Jesse Miller
Joanne Miraglia
Rita Morrin
Christopher J. Muth
Elaine L. Nelson
Neshamony United Methodist Church
Network for Good
Robert Niemczyk
Niko's Restaurant
Robert P. Nobel
Northminster Presbyterian Church
Marah Oberfield
Celeste M. Oliver
Robert J. Opacki
Maryanne Ott
Rob Ott
Erin Pagliaro
Amanda Palecek
Yvette Palmer
Beverly Parnes
Mark Paroly
John T. Parry
Mary Beth Perini
Gail Persia
Tim Philpot
Ronald I. Pinchuk
Sheldon F. Post
Sandra A. Rawle
Kathleen Reavy
Diana V. Resek
Henrietta M. Reynolds
Patricia Richards
Michael J. Richino
Jamie Lynn Rizzotti
Lillian A. Robinson

DONORS



Patricia A. Rogers
Aaron H. Rosenzweig
Leah Ross
Charles and Mary Rueger
Susan M. Salvato
Shannon Saraidarian
Laura Scaperotto
Robert C. Scheithauer
Nancy Schongalla Bowman
Edith Schultz
John E. Schussler
Charles Schwalbe
Corrine Schwemmer
Dorrie Scranton
Christopher Sears
Frances Sheehan
Willard Shelly
Matis Sherer
Andrea Sheridan
Kathryn A. Shimp
Barbara J. Shirey
Stephen Sikora
Marsha Silberman
Renee Silverman
Leslie Simon
Philip Sindel
Amy Singer
Connie Singer
Joanne Skarbek
Michael Smith
Southampton Meeting of Friends
Adam Spiegel
St. James Episcopal Church
Michele Stambaugh
William Stanell
Hailee Stauffer
Janice Stauffer
Susan Stein
Alexis Stevens
Kelly Stewart

Richard C. Stover
Joanna M Strall
Kathy Suchoski
Martin P. Sutton
Greg Tanner
Jeanne C. Taylor-Milovich
Patricia Tevington
Somaly Thach
The Grey Stone Fine Foods & Spirits
Robert F. Thiel
William Thomas
Patricia A. Thoreson
Michael Toland
Cheryl Tranotti
Brian Treanor
Triumph Brewing Company of New Hope
Arlene Turinchak
Otis Ubriaco
United Way of Midland County
Vault Brewing Company
Louis Volpe
Bonnie Waitl
David S. Wall
Washington House
Jim Watkins
Rebecca Welch
Carmen White
Tim Whitten
Gale Wiik
J. P. Williamson
Keonna Wilson
Kim Wong
Jonathan Woods
Paul A. Yanushis
Yardley Makefield Lions Club
Gary E. Yudell
YWCA of Bucks County
Daniel Zaret
Douglas R. Zegel
Anthony Zeltmann
Tracy M. Zimmerman
Kellyann Zuzulo

VOLUNTEERS



Family Service truly loves our volunteers, and we could not be successful without their ongoing dedication each and every day, in helping us serve and support our Bucks County neighbors in need. On behalf of our board, staff and program participants, we extend our deepest appreciation for another amazing year.

VOLUNTEERS



Louis Altomari
Ihunna Amugo
Carmen Anthony
Shivana Anuvinthan
Katie Aschenbach
Dylan Bagley
Sarah Baker
Cynthia Balara
Debbie Balent
Kaila Banguilan
Ronan Barrett
Dorothy Bateman
Susan Beall
Geetu Behl
Liz Bielunas
Jennifer Bloom
Tommy Bodine
Glynn Boltman
Susan Bowman
Rose Bradley
Ariel Brown
Bucks County Intermediate Unit
Jack Burns
Alex Cannon
Mark Cappuccio
Janet Caputo
Valerie Castelli
Haylie Chiu
Christian Life Church
Megan Cichocki
Cynthia Clark
William Clark
Angela Cline
Wendy Cofer
Diana Collinelli
Madalyn Cook
Sandra Cool
Edward Cooney
Suzanne Crawford
Danaher Lynch Family Foundation
Cliff Davis
Linda Davis

Christopher DeBlass
Cole Decker
Fred DeFilippo
Elena Delvalle
Sue DiLisio
Kathleen D'Orazio
Kathy Dorsey
Barbara Dudac
Dennis Faucher
Elaine Fettig
Art Fields
Kaitlyn Files
Carolyn Fogel
Rebecca Fonseca
Sonja Foster-Storch
Fox & Roach Realtors, Yardley
Philip Frank
Holli Freed
Chenning Gao
Alice Gens
Mark Goodman
Carol Hageman
Bernadette Handler
Lisa Harm
Susan Herman
Andrew Heubeck
Diane Hewitt
Lee Hewitt
Andy Hirsh
Robert Hrin
Emma Jones
Derek Junod
Henry Kearney
Richard Kelly
Becky Kent
Robert Keyes
Lorraine Kriebel
Paul Larsen
Bill Latino
Cancheng Liang
Charlene Lindsey
Jamie Loggains
Pam Lynch

VOLUNTEERS



Margo Matthews
Julie Matzke
Susan Maurer
Jessica Mayo
Linda McAdams
Grace McCarthy
Tessa Meehan
Molly Milewski
Margaret Mingione
Rick Mingione
Rebecca Mitchell
Margaret Mohr
David Mokos
Justin Montalvo
Anna Murphy
Kiera Murphy
Julie Nails
Jacqueline Narvaez
Michael Newman
Yuk-bing Ng
Riley Nichols
Valerie O'Connor
Bella Pacitti
Emma Palitz
Phyllis Parker
Erica Pastor
Jolene Patrick
Brad Phillips
Donna Pianoforte
Sheldon Post
Chelsea Purtill
Asha Ramachandran
Paulette Ramsay
Regency at Yardley
Montanna Reinert
Bob Reiser
Douglas Rendall
Judith Richards
Lisa Rocchi
John Rodia
Chris Sadjian-Peacock
Jessica Saftlas
Maria Salinas
Christina Savage

Miriam Sawyer
Stacy Schroeder
Gwen Scott-Hodges
Cathy Sermarini
Sahaj Shah
John Sheehan
Samantha Shapiro
Mary Ellen Sibley
Peter Sims
Robert Sims
Steve Small
Snipes Farm & Education Center
Luanne Socha
Shabsi Sorscher
Rob Sparks
Becky Spinelli
Christine Spiro
Mary Stack
Hannah Stackawitz
Joseph Stoll
Allison Suarez
Teddy Tendler
Subrenie Thomas-Smith
Beverly Thompson
Alina Uchenik
Nnena Ukwa
Deborah Van Aken
Colleen Van Horne
Grace Van Thuyne
Kimberly Vanderburg
Nancy Vernam
Timothy Wade
Suzanne Weaver
Maribeth Wiecks
Renee Weintraub-Kalandar
Mike Weiss
Maribeth Wiek
Gale Wiik
Pam Wolf
Jennifer Wrazen
Nancy Xenakis
Nancy Yurgevich
Christine Zador-Silverman
Ed Zigon

NEW BOARD MEMBERS



Philip Mitchell, Esq.
Family Service Board Member

The 2022-23 Fiscal Year has been one of ongoing growth for Family Service. In addition to the launch of several new programs and services, we also welcomed two outstanding new members to our Board of Directors.

Last fall, we were honored to have Philip Mitchell, Esq. join us. A partner with Cooley, LLP, he has provided health regulatory counsel to a range of industry clients, including hospital systems, provider practice groups, management services organizations, clinical laboratories, managed care organizations and health insurers, pharmaceutical and biologic manufacturers, and specialty pharmacies, other proprietary and nonprofit healthcare enterprises, and investment firms.

Prior to joining Cooley, Philip was a partner with another leading law firm, where he was a member of its national healthcare and life sciences practice group. He has also previously served as an associate in the healthcare department of a leading Philadelphia-based law firm.



Jon Rubin
Family Service Board Member

Jon Rubin joined the Board of Directors in Spring 2023. A highly successful professional, he brings over 20 years of industry experience in strategic planning, identifying/analyzing problems; and implementing plans, while systemically evaluating the progress and impact of efforts.

Since January 2023, Jon has been a Principal at Health Management Associates (HMA), providing consulting services, technical assistance and support to health care and human services agencies across the country. Previously, he served on the administration of former Governor Tom Wolf, as Deputy Secretary of the Office of Children, Youth and Family (OCYF) with the Pennsylvania Department of Human Services.

Julie Dees, Chief Executive Officer of Family Service, is delighted for their arrival. "Philip and Jon personify our values at Family Service," said Dees. "Their skills and experience support our mission to listen, care and help. Every day."

WAYS TO GIVE:

As a nonprofit organization, our success relies heavily on public funding, as well as the generosity of our private donors and volunteers. Often, a gift of time or one in-kind, can be just as impactful as a monetary donation. Following are just a few of the ways to support Family Service.

You can make a **monetary gift** to Family Service at any point during the year. It can be done quickly and safely, via our website at **www.fsabc.org/donate-today**. You can contribute to our general operating fund, or you can choose a specific program or cause that will make an immediate impact. **Planned gifts, stock options and charitable gift annuities** are other options, and they are also described in detail, on the above website.

A **gift-in-kind** can range from unopened food or new household items (diapers, wipes, etc.) for our Food & Pet Pantry; new blankets, sheets or other needs for our Emergency Homeless Shelter; backpacks or school supplies; new coats with a tag, unopened toys, and much more. Our Pantries and the Shelter have regularly updated *wish lists*, which can be found on our website below.

Much of our success is possible because of our dedicated **volunteers**, and openings are always available. Help is most-often needed at our Emergency Homeless Shelter, Food Pantry, and Pet Pantry, but opportunities exist throughout the entire agency, in various programs and administrative offices. Volunteer information is listed in more detail on our website, at **www.fsabc.org/get-involved/volunteer**.

STAY CONNECTED:

Follow us on social media for the latest happenings at Family Service. The tag for all of them is @FamilyServiceBucks



Family Service Association of Bucks County
4 Cornerstone Drive
Langhorne, Pa. 19047

215.757.6916
fsabc@fsabc.org

Visit us at www.fsabc.org, or scan the QR code



