FY 2022-2023ANNUALANNUALIMPACTIMPACTREPORT

WE LISTEN, CARE AND HELP. EVERY DAY.





ABOUT FAMILY SERVICE

For nearly 70 years, Family Service Association of Bucks County (Family Service) has been a 501(c)(3) non-profit leader in providing vital human and social service programs to children & families throughout Bucks County, in ways that are innovative, inclusive and dynamic. Our programs and services treat mental health issues, reduce substance use; prevent suicide; shelter, feed & seek permanent housing for the homeless; improve parenting; reunite families, prepare children & teens for the future & improve the quality of life for those living with HIV/AIDS. We draw on our experience to develop programs that meet emerging needs.

FY 2022-23 BOARD OF DIRECTORS

Deborah B. Van Aken, Ph.D., President Subrenie Thomas-Smith, First Vice President Alice Gens, Second Vice President Clifford Davis, Secretary Joseph J. Stoll, Esq., Treasurer Mark S. Cappuccio, Esq. Sonja Foster-Storch Philip Mitchell, Esq. Brad Phillips Jon Rubin Timothy Wade Christine M. Zador-Silverman, D.O.

CHIEF EXECUTIVE OFFICER

Julie Dees, MBA, LPC

MISSION

We listen, care and help. Every day.

VISION

A community where anyone can achieve their full potential.

Family Service Association 4 Cornerstone Drive Langhorne, PA 19047

www.fsabc.org 215.757.6916 fsabc@fsabc.org

TABLE OF CONTENTS

Letter from the Board President & CEO	02
By the Numbers	03
Programs and Services	04
Making Connections	06
Providing Sustenance	07
Assisting the Homeless	
Treating the Unsheltered	09
Supporting Recovery	10
Financial Summary	11
Grants and Contracts	13
Funding Nutrition	14
Raising Support and Awareness	15
Breaking Mental Health Barriers	16
Helping Those with HIV/AIDS	17
Locations	18
Staff Listing	19
Staff Milestones and Appreciation	20
Supporters/Donors	21
Volunteers	29
New Board Members	32



Julie Dees Chief Executive Officer



Deborah Van Aken President, Board of Directors



A MESSAGE FROM LEADERSHIP

Dear Friends,

In the past year, Family Service has again served thousands of our neighbors in need, being there to listen, care and help. Every day. The success of our programs is only possible because of dedicated donors like you, and we are grateful for all that you continue to do, in support of our mission and vision.

In the past year, we have continued to see many people struggling with mental health issues and substance misuse. Families and individuals who previously had no financial concerns, are now faced with the frightening realities of poverty, hunger and homelessness. Sadly, many of those who are directly affected by these crises are our children and youth, and the supporting statistics are unprecedented, not only in Bucks County, but across the nation.

Now more than ever, Family Service is determined to broaden the scope of our assistance to those who need us. Through the launch of innovative programs and services, increased staff training opportunities, diversity and inclusion initiatives, as well as groundbreaking partnerships, our agency is poised to move forward with steadfast passion.

As CEO and on behalf of the Board of Directors, we would like to thank you for your contributions to Family Service in the past year. Benefactors like you are the driving force behind our success, and your partnership helps ensure that we will continue to provide the level of service that the community has come to expect.

Thank you for your unwavering support.

Sincerely,

Julie Dees, MBA, LPC Chief Executive Officer

AN RCI

Deborah Van Aken President, Board of Directors

BY THE NUMBERS





Call Center - 21,315 combined calls answered by the 988 Suicide & Crisis Lifeline and CONTACT Helpline

Outpatient Behavioral Health Services - 1,577 individuals served

Housing First/Blended Case Management - 171 individuals supported Community Addiction Recovery & Engagement - 171 individuals served

Food Pantry -3,281 individuals and 1,037 families assisted

Shelter - 357 people and 171 households served

Teen Center - 24 supported

Pennsylvania Family Support Alliance - 38 individuals supported

Nurturing Parents Program- 95 individuals and 76 families served

Parents as Teachers (PFSA) - 155 individuals and 63 families served

LINKS Family Reunification Program - 35 individuals and 33 families served

Highway Safety- 620 individuals served

Housing Opportunities for Persons with AIDS (HOPWA) – 18 households and 27 individuals supported

Housing Link - 4,781 individuals and 2,379 families served

Volunteers - 174

Grant Funding - \$4,857,845

HIV/AIDS Program - 145 individuals supported

Street Medicine - 89 individuals served

Nurse Navigation - 66 individuals supported

PROGRAMS & SERVICES

200 21 P

MENTAL HEALTH & WELLNESS

Blended Case Management

Support and connections to resources for people with a mental health disorder or co-occurring mental health and substance use disorders

Outpatient Counseling

Individual group and family therapy for children, families, adults, and couples

Nurse Navigator Program

Nursing services to address physical and mental health problems to improve overall health and long term outcomes

Psychiatry

Psychiatric evaluations followed by regularly scheduled medication checks for individuals of all ages

School-Based Counseling

Outpatient counseling for children directly in their school environment

Specialized Groups

Moral Reconation Therapy, Trauma Recovery and Empowerment Model (TREM), Co-Occurring Disorder groups

Teen Center

A confidential place where teens can talk about problems and get support from caring professionals and peers who are going through similar struggles

SUBSTANCE USE & RECOVERY

Forensic and DUI Program

Court Reporting Network (CRN) evaluations, assessment, highway safety school, and therapy for those who have committed a DUI offense

Intensive Outpatient Drug and Alcohol Program

Individualized, strengths-based, trauma informed treatment for people with substance use disorders

Community Addiction & Recovery Engagement (CARE)

Community-based certified recovery and case management services to connect people with a history of or current opioid and other substance use to needed treatment and resources

FAMILY STRENGTHENING

Families in Recovery

Group sessions to help parents with substance use disorders learn healthy coping and parenting skills while balancing the needs of their recovery

Family Center

Education and case management services designed to strengthen parenting skills, relationships and connect families with vital community resources

Food & Pet Pantry

Healthy food and essential household items for those in Bucks County who are experiencing food insecurity

LINKS Family Reunification

Education and support services to promote reunification of parents and their children who are in foster care

Nurturing Parenting

Prevention education program designed to empower individuals and families with new knowledge, beliefs, strategies and skills to promote positive and healthy lifestyle choices.

PROGRAMS & SERVICES

200 21 P

Parenting Together

Co-parenting classes for parents experiencing communication problems following divorce or other conflicts

Parent Support Group

Weekly meetings to improve family relationships and make positive family changes

Parents as Teachers

Early childhood services that assist with parenting, promote child health and development, and prevent child abuse

HOMELESS SERVICES

Bucks County Emergency Homeless Shelter

A safe, stable temporary residence for individuals and families who have lost housing

Bucks County Housing Link (1.800.810.4434)

Single point of entry for those experiencing a housing crisis

Street Medicine

Mobile unit operated by a nurse and case manager to treat, educate and support the unsheltered homeless of Bucks County.

HIV/AIDS SERVICES

Bucks Villa

A group home in New Hope, PA for people who are HIV positive or living with AIDS

HIV/AIDS Program (HAP)

Case management, prevention education, linkage to medical care and support services to improve the quality of life for people living with HIV/AIDS

Housing Opportunities for Persons with AIDS (HOPWA)

A Federally supported program that helps people with HIV/AIDS find and maintain stable housing

SUICIDE PREVENTION

988 Suicide & Crisis Lifeline

A 24-hour, confidential 3-digit suicide prevention hotline available to anyone experiencing suicidal crisis or emotional distress.

Contact Helpline (215.355.6000)

Confidential telephone services for individuals who are contemplating suicide, struggling with life's challenges or in need of someone to listen

Guardianship for Adults

A team that makes medical and personal care decisions for incapacitated adults

200 21 P



MAKING CONNECTIONS

Family Service Community Festival

Family Service Community Festival (previously known as Family Fest) took place at Bristol Township Municipal Park in Bristol, Pa., Despite a few early raindrops, the skies soon cleared, allowing approximately 300 families and participants to enjoy to a fun, free evening of music, food, activities and games, while learning about valuable community resources.

We appreciate so many families, friends, partners, vendors, volunteers & staff. Their support once again made this a successful event.



Bilingual Nurturing Parenting Program

Our Family Strengthening team was recently honored in Harrisburg, Pa., as Gold Level recipients of the Equity in Early Childhood Education Champion Award by the Pennsylvania Office of Child Development and Early Learning (OCDEL). The award recognizes our Bilingual Nurturing Parenting Program.

We are grateful to OCDEL for their ongoing support. We are also appreciative to Rep. Joe Hogan (above), for presenting a special citation!

200 21 2





PROVIDING SUSTENANCE

Birthday Gifts for the Hungry

When we think of celebrating a birthday, it usually includes a cake, candles and presents for ourselves. For Romeo Angelini of Langhorne, Pa., the presents he receives on his December birthday are for his Bucks County neighbors in need. Since his 10th birthday, the Neshaminy High School junior has held a drive for the Family Service Food Pantry.

"I learned that food pantries often are in more need when my birthday comes around, since it is just before the holidays in December," said Angelini. "The gift of giving back is better than any present I could receive on my birthday."

Caring for Friends

Family Service is grateful for a recent donation of 100 turkey dinner kits from Caring for Friends. The dinners were served at our Shelter and distributed to families, via our Food Pantry.

We are also appreciative to Senator Frank Farry, and State Representatives Kathleen "KC" Tomlinson, Joe Hogan and Kristin Marcell, for their support in coordinating and delivering these meals. The support of Caring for Friends and many others, helped make a brighter holiday season for many of our neighbors who were experiencing food insecurity.





ASSISTING THE HOMELESS

Hunger & Homelessness Awareness Week

National Hunger and Homelessness Awareness Week takes place each November. Last year, Family Service and our Bucks County Housing Link partners launched a social media campaign entitled "It Takes a Village." It featured daily facts and statistics about hunger and homelessness, as well as some of the many ways that all of the partners collaborate to combat these plights and support our neighbors in need and a proclamation from the Bucks County Commissioners (above).

The campaign also offered support opportunities to anybody interested in contributing or participating. This could be done through donations, registering for volunteer opportunities or simply gaining a sense of awareness.



Bombas Partnership Launched

The greatest need at homeless shelters across the country is socks. Earlier this year, Family Service was selected as a Giving Partner with Bombas, the nation's largest distributor of socks to the homeless.

This incredible program delivered us 12 boxes of socks, which are already being distributed to many Bucks County neighbors in need. Our agency is grateful to be honored to be among the recipients of their 100 million items donated.



TREATING THE UNSHELTERED

Street Medicine Program Enters Second Year

In 2022, Family Service launched our Street Medicine Program, in response to the fact that on any given day in Bucks County, there are nearly 100 people who, for various reasons, choose not to enter the Shelter. They are known as the 'street homeless,' and their mortality rate is significantly higher than those who opt for Shelter residency.

Made possible by a grant through the County, as well as a fully-equipped van supplied by St. Mary Medical Center, the program is driven by a Family Service registered nurse and a case manager, who make site visits to encampments, those living in their vehicles or in the actual streets and alleys.

Often they have a medical condition that is coupled with a mental illness or substance misuse issue. It is the function of the nurse and case manager to treat any immediate health-related dangers, while also offering educational materials and essential personal items.



If necessary, or requested by the individual, a referral is made for mental health counseling or substance misuse treatment.

Over the summer, the Street Medicine and CARE teams hosted our second annual Public Health Clinic at our Emergency Homeless Shelter in Levittown, Pa. More than 60 staff, partners, volunteers and guests, including Congressman Brian Fitzpatrick (above, top left/center) supported the event.

Those in attendance were provided with harm reduction training/education and supplies, as well as community recovery resources and free health screenings. The program also featured a keynote address, spectacular live artwork, a DJ and delicious food.

r.fsabc.org / 215.757



SUPPORTING RECOVERY

Family Service CARES About Recovery

Family Service has a longstanding history of supporting those who are battling substance misuse and addiction. Last year, we took our Addiction and Recovery Services Program to a new level, when we renamed our Opioid Use Disorder Center of Excellence to Community Addiction and Recovery Engagement (CARE).

Our CARE team strives to always evolve and adapt to the needs of the people they serve. In addition to upholding existing program offerings, we have expanded their scope to include a strong focus on harm reduction education and practices. Educating the community on these proven techniques will further support the goal of reducing the number of opioid overdoses and deaths.



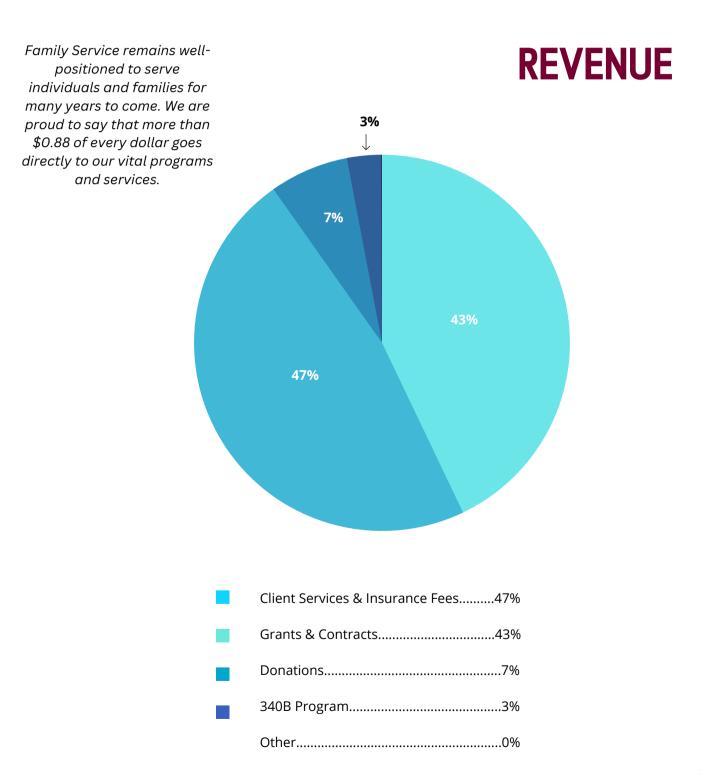


CARE is a community based service, which allows the team to travel to individuals throughout Bucks County. They work to seamlessly access the behavioral, physical, and mental health system, along with other resources that are necessary in achieving recovery goals.

Perhaps most importantly, the CARE team consists of individuals with lived experience, which gives them a unique connection to those they serve. They meet clients at a point where they are comfortable, with open minds and hearts, while guiding them on their recovery journey.

FINANCIAL SUMMARY FY 2022-2023

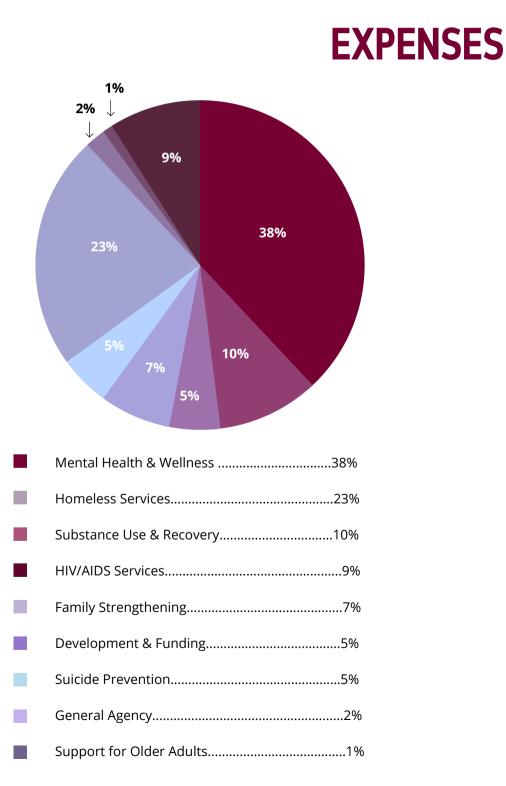




11

FINANCIAL SUMMARY FY 2022-2023





**Note that administration is included in program expense at 12.18% of program cost before administration.

GRANTS & CONTRACTS FY2022-2023

200 21 P



AIDS Activities Coordinating Office Amerihealth Caritas Pennsylvania Archdiocese of Philadelphia BB&T **Bucks County Correctional Facility** Bensalem Township Bensalem Township Community Development Block Grant **Bristol Township** Bristol Township Community Development Block Grant Bucks County Area Agency on Aging Bucks County Behavioral Health System Bucks County Children and Youth Social Services Agency Bucks County Community Development Block Grant Bucks County Department of Housing and Community Development Bucks County Department of Human Services Bucks County Department of Mental Health/Developmental Programs Bucks County Division of Housing and Community Services Bucks County Drug and Alcohol Commission **Bucks County Housing Authority Bucks County Human Services Bucks County Opportunity Council** Bucks County Redevelopment Authority Bucks County Suicide Prevention Task Force Children's Trust Fund City of Philadelphia/Office of Housing and Community Development Early Learning Resource Center Region 16 Foundations Community Partnership Health Partners Plan, Inc. Janssen Pharmaceutical **Keystone Family Health Plan** Magellan National Suicide Prevention Lifeline Neshaminy Pharmacy - 340B Network of Victim Assistance (NOVA)



PECO/Exelon Foundation Penn Medicine Pennsylvania Commission on Crime and Delinguency Pennsylvania Department of Community and Economic Development Pennsylvania Department of Human Services - Office of Budget Pennsylvania Department of Human Services, Office of Child Development and Early Learning Pennsylvania Family Support Alliance (Keep) Pennsylvania Housing Affordability and Rehabilitation Enhancement Fund Pennsylvania Housing Finance Agency - Home4Good Philadelphia Foundation Pvramid Healthcare, Inc Shrenk Family Foundation St. Mary Medical Center Mission Committee TD Bank Foundation The Pew Charitable Trusts Thomas Jefferson University Today Inc. U.S. Department of Health and Human Services U.S. Department of Housing and Urban Development U.S. District Court, Eastern District of Pennsylvania, Probation Office United Way of Bucks County Vibrant Lifeline Evaluation Vibrant Veterans Amendment Walmart Foundation William Penn Bank Foundation WW Smith





FUNDING NUTRITION

Wamart Foundation Funds Healthy Food

As has recently been the case with most goods and services, the cost of food, particularly healthful food, has increased dramatically in the past year. Family Service has not been immune to this trend.

While our agency receives some food through the County as well as other entities for the Food Pantry and Emergency Homeless Shelter, there has been a noticeable decline in funding for food, due in large part to inflation.

Despite the increase in food costs, there has not been a decline in hunger. It is for this reason, that Family Service is grateful for a \$5,000 grant from the Walmart Foundation, which Senator Frank Farry (above right) and Rep. Joe Hogan (above left) helped to facilitate. They are pictured with Family Service Director of Development Stephen Burns. The grant will immediately support the purchase of nutritious food and help subsidize some of the previously existing funding that has waned. Further, as an agency that strives to be proactive rather than reactive, our recently launched Street Medicine Program is also currently delivering food to the street homeless as needed.

Family Service Chief Executive Officer Julie Dees is delighted with the generosity of Walmart Foundation. "It is because of funding support from outside sources and partners, that we are able to continue feeding our hungry neighbors in need, despite inflation," said Dees. "Thank you so much to Walmart Foundation for the award, as well as Frank and Joe, for helping Family Service secure this vital grant."

2⁰⁰



RAISING SUPPORT AND AWARENESS

Emergency Homeless Shelter Benefit

It is the goal of the Family Service Emergency Homeless Shelter to support our neighbors who are experiencing homelessness, and ultimately lead them on the journey back to permanent housing. Driving this process are dedicated Family Service staff, volunteers, steadfast partners, and generous benefactors.

The 11th Annual Family Service Emergency Homeless Shelter Benefit, which took place at Aldie Mansion in Doylestown, Pa., raised more than \$226,000. The funds raised support day-to-day operating expenses and needs of Shelter residents.



Drive for Youth Golf Outing

More than 100 golfers and guests enjoyed a fun and charitable day at the 23rd Annual Family Service Drive for Youth Golf Outing, which was held at Jericho National Golf Club in New Hope, Pa. The fundraiser brought in \$60,000, all of which went towards supporting our vital human and social service programs.

During the awards reception, eight-year-old fundraiser Teddy Tendler was presented with the Susan N. Altomari Champion of Youth Award for her technology donation to our Emergency Homeless Shelter.

Virtual Appeal

The second-ever Virtual Annual Appeal raised approximately \$21,000 more than its predecessor. "Creating a Brighter Tomorrow" garnered approximately \$126,000, via a unique virtual launch on Zoom and highly successful month-long electronic campaign, which incorporated social media and email.







BREAKING MENTAL HEALTH BARRIERS

Project Access to Care Supports Children in Crisis

According to data from the Family Service Call Center and Outpatient Programs, children across Bucks County under the age of 18, have been experiencing unprecedented and serious mental health challenges, from anxiety to suicidal ideology since 2019. The need for counseling is urgent and immediate, yet tragically unavailable to many who need it.

Family Service could easily disrupt this trend, via our team of highly-qualified Master's level clinicians. However, commercial insurance providers only cover treatment by licensed clinicians. The result is callers with commercial insurance are placed on an extensive waitlist for a licensed clinician, or they must pay for treatment out-of-pocket. As we work toward the greater goal of having commercial insurance policies changed, Family Service has established *Project Access: Mental Health Support for Children & Youth*, via several grants, including one from Foundations Community Partnership,(above left) and private funding. Through this initiative, we are able to cover out-of-pocket costs (roughly \$94 per client) for a portion of these children to be treated by any of our clinicians, who are very capable, available and willing to counsel them.

To date, *Project Access* has successfully supported more than 50 children in the midst of a serious mental health crisis. Through further funding, our Outpatient Programs, along with our partners, plan to continue doing so, for as long as it takes to get the children and youth of Bucks County the mental health support they need.







HIV/AIDS SUPPORT

The Family Service HIV/AIDS Program (HAP) helps remove barriers to accessing treatment while providing support and education. We believe that everyone should know their HIV status. We also understand that, if HIV positive, the sooner a client is connected to medical care, the better their chances are of living a longer, healthier life.

Our HAP team provides the tools needed to live as healthily and independently as possible with HIV. Our services respect privacy and are free of charge, and our experienced Medical Case Managers can link individuals to critical resources such as medical care, medication benefits, emergency food banks, counseling, nutrition information, transportation, emergency financial help, and even housing. Our prevention efforts involve education, speakers, educational workshops and referrals to local HIV/STD testing centers.

In addition to education and navigation, HAP offers confidential facilitated support groups. These groups allow clients to share their stories and listen to others. Often, they provide valuable information, help and advice from people who are also living with an HIV/AIDS diagnosis.

LOCATIONS FY 2022-2023





ADMINISTRATIVE OFFICES (FY2022-2023)

Bristol Office 2 Canal's End Road, Suite 201G Bristol, PA 19007

Langhorne Headquarters 4 Cornerstone Drive Langhorne, PA 19047

COMMUNITY SITES

Bucks County Emergency Homeless Shelter 7 Library Way Levittown, PA 19055

> Teen Center Virtual

CALL CENTER

Richboro Call Center 853 2nd Street Pike Richboro, PA 18954

SCHOOL SITES

Bristol Township School District ·Armstrong Middle School ·Brookwood Elementary School ·Franklin D. Roosevelt Middle School ·Keystone Elementary School ·Mill Creek Elementary School ·Truman High School Centennial School District ·Log College Middle School ·McDonald Elementary School ·William Tennent High School

STAFF LISTING FY2022-2023



SENIOR LEADERSHIP TEAM

Julie Dees, MBA, LPC Chief Executive Officer Nancie M. Miller, Executive Officer Administrator Kristin DeForest, LPC, Chief Operating Officer Denis Gallagher, Director of Human Resources Anne M. Estelow, Chief Financial Officer Michelle Evans, MS, Director of Quality Improvement Amy Gestoso, Director of Behavioral Health Murielle Kelly, MPA, Director of Housing Services Stephen Burns, Director of Development

MANAGERS & SUPERVISORS

Marcus Brown, Intake Operations Manager Michael Colluccio, Lead Call Center Specialist Lauren Coyle, MS, LPC, Senior Manager of Substance Use & Forensic Programs Kaleigh Gillooly, Lead Call Center Specialist, CONTACT Patricia A. Goldbach, BA Housing Link Helpline Supervisor Sarah Kazimer, BA, CCDP, Senior Manager of Community-Based Programs Saquisa Lassiter, Lead Resident Life Associate, Emergency Homeless Shelter Maura McCormick, Assistant Manager, Family Strengthening Courtney Miller, MA, Data Analytics & Systems Manager Rachel Minton, M.Ed., Family Strengthening Program Manager Elizabeth Morrison, CARE Supervisor & Lead Harm Reduction Educator Victoria Neilson, MS, LPC, NCC, Internship Clinical Supervisor Marlene Piasecki, MSW, Grants and Special Projects Anne Marie Richards, Volunteer & Engagement Manager Janice Roberts, MA, LPC, Senior Manager of Outpatient Programs Zeradian Rochelle, Lead Call Center Specialist, CONTACT Gary Roytman, LCSW, M.S., Clinical Supervisor of Outpatient Programs 7/31/23 Susan Schukin, BA, Housing Case Management Supervisor, Emergency Homeless Shelter John Seay, Controller Maria Sherry, MBA, HCM, Manager, HIVA/AIDS Program Brian Treanor, Grants and Communications Manager Dawn Trespalacios, MSAJS Forensic Services Manager Traci Willis, Operations Manager, Emergency Homeless Shelter

STAFF MILESTONES & APPRECIATION





At Family Service, we know that our highly skilled and dedicated staff are the reason for our success, and we tremendously appreciate all of them!

Five Year Milestones

Rachel Bryan Case Manager Blended Case Management

John Buno Driver Emergency Homeless Shelter

Melissa Appel Social Worker I, Clinician Outpatient Programs

Delilah Merritt Accounts Payable Specialist Finance Department

<u>Ten Year Milestones</u>

Debra Garvey Housing Link Navigator Call Center

Ellizabeth Kurtz Intake Specialist Intake Department

John Seay Controller Finance Department

SUPPORTERS





Family Service gratefully acknowledges the many individuals and organizations who have supported us throughout the past year. On behalf of our board, staff and participants, please accept our appreciation for your generosity, which allows us to continue helping our neighbors in need.

\$25,000+

Anonymous (1) The David R. and Patricia D. Atkinson Foundation

\$10,000 - \$24,999

Anonymous (1) Clifford and Linda Davis Alice and Steve Gens Patrick and Lauren Giallella Alex and Pat Gorsky Jessica M. Gulash James and Karen Hanyok Donald and Marilyn Hayden Kampi Components Company, Inc. Quality Resourcing Services (QRS) Francis and Maria Young

\$5,000 - \$9,999

Anonymous (2) Chick-fil-A at Oxford Valley Road FSU Franco and Linda D'Andrea Michael D. D'Arcangelo Paul DiCicco Christine M. Fluehr Otto Grupp Bernadette Handler Frank and Elizabeth Kukielka The M & T Charitable Foundation Marie's Kozy Korner Newtown Presbyterian Church NJM Insurance Group **Robert Wood Johnson Foundation** The Van Aken Family Foundation TruMark Financial Credit Union Walmart Foundation Woodside Presbyterian Church Max R. Yaffe

\$2,500- \$4,999

Advertising Specialty Institute Anonymous (1) ASK Technologies Ronan Barrett **Bucks County Foundation Bucks County Neighbors** Norman Cohn Dale Cosack Jack and Susan Cullen Danaher Lynch Family Foundation Edward A. Dancona Julie Dees Carolyn and Jeff Fogel Frontstream William Glaab and Courtney Apple Hirschberg Mechanical Indie Semiconductor LLC Indie Semiconductor LLC Anne S. Irwin and Robert Holt David Jacobson Kiwanis Club of Washington Crossing-Yardley, Inc. William P. Larkin Bill V. Latino Dan Lawlor Robert H. Lemke Claire Lonegan Makefield Women's Association Joseph McCreavy Philip and Mollie Mitchell Mutual of America PARX Casino Brad and Marian Phillips Quest for the Best Bruce and Jo Ann Rifkin The Presbyterian Congregation of Newtown PA Univest Bank and Trust Company Deborah and Dale Van Aken Timothy and Janine Wade Wheelabrator Falls Inc. William Penn Bank Community Foundation

\$1,000- \$2,499

Shahnaz Ahmad Louis J. Altomari American Heritage Federal Credit Union Anonymous (6) Claire M. Arnold Patricia and David Atkinson Robert and Elizabeth Bielunas Barry Bloom Joseph and Catherine Bondi



Tom Brantley The Bucks County Contributionship Bucks County Opportunity Council C&N Bank S. W. Calkins Mark S. Cappuccio Rvan Cimino Susan Cohen Jay Czarnecki Linda Dansburv Alexander Davis Lonnie Davis Anonymous Donor Eastburn & Gray First National Bank and Trust Company of Newtown Sonja Foster-Storch Fox & Roach/Trident Charities Julie H. Fuoco Brandon Gattelli Barry Gluck and Joan Gluck Joan D. Gluck Edwin Halsch Paul and Doreen Holmgren Bob Hull Johnson & Johnson Jonathan E. Rhoads Trust Kyra Karsch Evan and Ilene Kelner Lace Silhouettes Lingerie Charles Lovell Lundy, Beldecos & Milby, P.C. Lutheran Church of God's Love Robert Lutz Derek Mangin Kim McCarthy MediraRx Meridian Bank Peggy A. Moore

Angela Morrison New Jersey Business & Industry Association North and Southampton Reformed Church Julie Panzner Umang A. Patel Peoples Security Bank & Trust Company Peregrine Surgical Ltd. Pike Lanes, Inc. Ayala Rahimi Timothy Sabol Christine and Mark Silverman SKR Wellness Tamora Construction Company Jared and Corey Tendler The Blackbaud Giving Fund Thomas N. Tucker Bruce J. Weed Sara Wherrity Richard B. Worley and Leslie Miller

\$500-\$999

Addisville Reformed Church Roy and Linda Allebach Beth L. Anderson Anonymous (6) Daniel and Nicki Bedesem Diane Belezos Michael Bostancic Lisa Bryer Mary Cahill Stephen C. Croasdale Susan Dalton Catherine Davis Carolyn Dorph Kathleen Dorsey Douglas and Elizabeth Rendall Charitable Fund The Fallen Angels Foundation



First Presbyterian Church of Morrisville First Presbyterian Church of Warminster **Diane Forastiero** Susan E. Fortino-Robison Amy Giagnacova **Kimberly Gibbons** Give Lively Foundations, INC. Albert Hall **George Heyrich** Joseph J. Hochreiter Johnson, Kendall & Johnson, Inc. Joseph Kelley Judith Kelly Norman J. Kraft Leventhal Sutton & Gornstein Michael Lichtman **Richard Marin Nelson Medynec** Susan Miller Viray Newtown Dentistry Newtown Middle School **Olson-Fasulo Giving Fund** Erin O'Neill Our Lady of Good Counsel Church Parkland Community Church Lynn Pastorius Scott L. Rakestraw Region 7 - Kiwanis International Karen Reichner **Michele Rice** Patrick Rice John Rodia RomCom LLC Jon Rubin Sagefrog Marketing Group Amanda Schopfer Patricia Schwalbe Michael and Ann Sneed **Stephen Somers**

Adam Steinberger Christy Stephenson Stanley C. Stepnowski Joseph Stolberg Robert Swanekamp The Benevity Community Impact Fund The Uptown String Band Inc. Tiger Printing Group Dale Van Aken David Wade Scott Wallace Jeffrey Weiss Melissa Wieczorek/Theo Petron YMCA of Bucks and Hunterdon Counties

\$250-\$499

Anonymous (6) Keller Arnold and Adrian Costello Alan C. Axberg Kevin Barr **Bright Funds** Travis Bruno Kim Buczek Alice J. Buschman Linda Cantwell Michael Carbonara Christ United Methodist Church Debra Croyden Tina M. Davis Del Hunt LLC Edgewood Village Market, INC. Elizabeth City Family Chiropractic Kimberly Eschbach Victoria A. Essl Anne Estelow Fidelity Charitable Gifts Fund Free Will Brewing Company

200 21 P

Friends of Joe Hogan Gamry Instruments, Inc. Robert Giallella Denise N. Gray Holland Middle School David Jordan Lillian H. Kase Joanne M. Kelly Gail Kibler James and Amy Kilcoyne Kiwanis Club of Southampton George H. Kurz Pam Lynch Brian W. Maloney **Robert Mattioli** Brian and Renee McGuffin Patrick McLaughlin Stephen Meyeroff Drew Miller Nancie M. Miller John Moser Tyler Moser **Diane Palmer** Nicole Payonk Pest Proof, Inc. Marlene Piasecki Gary Plefka David F. Raymond Joe Rivells Leonard Rizzotti Santucci's Square Pizza Sesame Place Douglas Shaw Mathew Slakoper Lois Snyder Solo Club of Village of Flowers Mill **Robert Sparks Stellar Promotions** The Silverman Group Inc.

Stephen Tiberi Rich Tynan Michael Weiner DJ Williams Winthrop Jewelers Wrightstown Monthly Meeting Yardley United Methodist Church Susan Zarzeczny

\$1-\$249

Mitchell Adler Donald Adriaansen Mark Allebach Jennifer Amaro America's Charities Anonymous (15) Janice Ashmont **Diana Avery** Mark Bardi Patricia L. Barnette **Glenn Beasley** Louise Belensz Luanne Bender Drew Bergman Bruce A. Bethka **Bitchin Kitten Brewery** Marcia Blaustein **Blooming Grove Inn** Helen R. Bosley Cheryl L. Boyle Nicole Boytin Harper Brennan Judith A. Bretz Eileen L. Brodie Felicia A. Brosius **Roann Brown Terry Brown**



James C. Burkhart **Elizabeth Burns** Stephen T. Burns Linda M. Campbell Debra J. Campion Sharon Capponi **Robert Castor Regina** Cesario Charities Aid Foundation of America Charity On Top Anthony Cherill Michael A. Chiriano Joanna Clancy William and Anna Marie Clark Marc Cohen Marsha Cohen CJ Colletti Bruno Conigliaro Joanne Corless Jean Costa Marjorie Curtis-Cohen Joe Daley Danish Brotherhood Lynn Davis Nancy Davis-Kessler Luke Dees Thomas DePaolo Kathleen Diamond Sue DiLisio Corinne Dockstader Ellen M. Dodel Olivia Dotta Catherine Dress Anne duBreuil Merna Durand Scott Eisgrau **Diane Eissler** Barbara Ellison Allen Epstein

Sally D. Fabian-Oresic Fallsington United Methodist Church Margaret G. Farley Phyllis Fell Pauline Ann Felotoirch Anne P. Ferguson **Fidelity Brokerage Services LLC** Leona Fierszt Keith D. Flower Donald O. Formigli Four Lanes End Garden Club Mary Gens Donna Gibner Julie Ginns Karen Glynn Amy Gonzales Green Parrot Restaurant Marilyn Greenspan Julia Grigorieva Harvey Guttmann Biaggina A. Haas **Tony Habib** Sandra Hagerty Karen Hall Frank Hampton Suzanne Hargadon Martin D. Hargas James L. Harrigan Leslie M. Harrigan Laurence Harrod Kathryn Harvey Susan Herman Lisa Hewel The Hibbert Group Eamonn Higgins Cynthia Hilferty Kathleen E. Horwatt Michael J. Hoy

Thomas A. Huffer



Charles R. Hughes Kathleen Iehle Saroja Ilangovan Lori Jaffe-Brous Catherine Jakubowski Peter Janetatos Jesse W. Soby Post Sherrin Johnson Robert Kahn Lynne Kallus-Rainey Lisa M. Kamp Kathryn Kausch **Richard Keller** Murielle Kelly Virginia Kenderdine Anna Kerchner Jennifer Ketler Paul M. Kleiman Rosalyn Kleiman Laurie T. Kleinhaus **Richard S. Knight** Jake Kolen Jacqueline H. Koob Daniela Kovalcik Holly La Porte Susan S. Larosa Jerome M. Lavanish Michaeleen P. Lee Jennifer Lefebvre Steven J. Lemken **Elisabeth Levins** Charlene W. Lindsey James S. Lisciotto Jeffrey Lofton Ginna Ludlam Michael P. Malloy Gianna Martin **Robert Mattleman** Deborah A. Max Lee A. McCormick

Michelle A. McFarland James McGrory Michael Antolino Construction, Inc. Lynda Mickle Cathy Miles Jesse Miller Joanne Miraglia **Rita Morrin** Christopher J. Muth Elaine L. Nelson Neshamony United Methodist Church Network for Good Robert Niemczyk Niko's Restaurant Robert P. Nobel Northminster Presbyterian Church Marah Oberfield Celeste M. Oliver Robert J. Opacki Maryanne Ott Rob Ott Erin Pagliaro Amanda Palecek **Yvette Palmer Beverly Parnes** Mark Paroly John T. Parry Mary Beth Perini Gail Persia Tim Philpot Ronald I. Pinchuk Sheldon F. Post Sandra A. Rawle Kathleen Reavy Diana V. Resek Henrietta M. Reynolds Patricia Richards Michael J. Richino Jamie Lynn Rizzotti Lillian A. Robinson

Patricia A. Rogers Aaron H. Rosenzweig Leah Ross Charles and Mary Rueger Susan M. Salvato Shannon Saraidarian Laura Scaperotto Robert C. Scheithauer Nancy Schongalla Bowman **Edith Schultz** John E. Schussler Charles Schwalbe Corrine Schwemmer Dorrie Scranton **Christopher Sears** Frances Sheehan Willard Shelly Matis Sherer Andrea Sheridan Kathryn A. Shimp Barbara J. Shirey Stephen Sikora Marsha Silberman Renee Silverman Leslie Simon **Philip Sindel** Amy Singer **Connie Singer** Joanne Skarbek Michael Smith Southampton Meeting of Friends Adam Spiegel St. James Episcopal Church Michele Stambaugh William Stanell Hailee Stauffer Janice Stauffer Susan Stein **Alexis Stevens** Kelly Stewart

Richard C. Stover Joanna M Strall Kathy Suchoski Martin P. Sutton **Greg Tanner** Jeanne C. Taylor-Milovich Patricia Tevington Somaly Thach The Grey Stone Fine Foods & Spirits Robert F. Thiel William Thomas Patricia A. Thoreson Michael Toland Cheryl Tranotti Brian Treanor Triumph Brewing Company of New Hope Arlene Turinchak Otis Ubriaco United Way of Midland County Vault Brewing Company Louis Volpe Bonnie Waitl David S. Wall Washington House **Jim Watkins** Rebecca Welch Carmen White **Tim Whitten** Gale Wiik J. P. Williamson Keonna Wilson Kim Wong Jonathan Woods Paul A. Yanushis Yardley Makefield Lions Club Gary E. Yudell YWCA of Bucks County Daniel Zaret Douglas R. Zegel Anthony Zeltmann Tracy M. Zimmerman

Kellyann Zuzulo

VOLUNTEERS

200 21 P



Family Service truly loves our volunteers, and we could not be successful without their ongoing dedication each and every day, in helping us serve and support our Bucks County neighbors in need. On behalf of our board, staff and program participants, we extend our deepest appreciation for another amazing year.

VOLUNTEERS

200 21 2

Louis Altomari Ihunna Amugo Carmen Anthony Shivana Anuvinthan Katie Aschenbach Dylan Bagley Sarah Baker Cynthia Balara Debbie Balent Kaila Banguilan **Ronan Barrett** Dorothy Bateman Susan Beall Geetu Behl Liz Bielunas Jennifer Bloom **Tommy Bodine** Glynn Boltman Susan Bowman **Rose Bradlev** Ariel Brown **Bucks County Intermediate Unit** Jack Burns Alex Cannon Mark Cappuccio Janet Caputo Valerie Castelli Haylie Chiu Christian Life Church Megan Cichocki Cvnthia Clark William Clark Angela Cline Wendy Cofer Diana Collinelli Madalyn Cook Sandra Cool Edward Cooney Suzanne Crawford Danaher Lynch Family Foundation **Cliff Davis** Linda Davis

Christopher DeBlass Cole Decker Fred DeFilippo Elena Delvalle Sue DiLisio Kathleen D'Orazio Kathy Dorsey Barbara Dudac **Dennis Faucher Elaine Fettig** Art Fields Kaitlyn Files Carolyn Fogel Rebecca Fonseca Sonja Foster-Storch Fox & Roach Realtors, Yardley Philip Frank Holli Freed Chenning Gao Alice Gens Mark Goodman Carol Hageman Bernadette Handler Lisa Harm Susan Herman Andrew Heubeck **Diane Hewitt** Lee Hewitt Andy Hirsh **Robert Hrin Emma** Jones Derek Junod Henry Kearney **Richard Kelly** Becky Kent **Robert Keyes** Lorraine Kriebel Paul Larsen **Bill Latino** Cancheng Liang Charlene Lindsey Jamie Loggains Pam Lynch

VOLUNTEERS

200 21 P

Margo Matthews Julie Matzke Susan Maurer Jessica Mayo Linda McAdams Grace McCarthy Tessa Meehan Molly Milewski **Margaret Mingione Rick Mingione** Rebecca Mitchell Margaret Mohr David Mokos Justin Montalvo Anna Murphy **Kiera Murphy** Julie Nails Jacqueline Narvaez Michael Newman Yuk-bing Ng **Riley Nichols** Valerie O'Connor Bella Pacitti Emma Palitz **Phyllis Parker** Erica Pastor Jolene Patrick **Brad Phillips** Donna Pianoforte Sheldon Post Chelsea Purtill Asha Ramachandran Paulette Ramsay Regency at Yardley Montanna Reinert **Bob Reiser Douglas Rendall** Judith Richards Lisa Rocchi John Rodia Chris Sadjian-Peacock Jessica Saftlas Maria Salinas Christina Savage

Miriam Sawyer Stacy Schroeder **Gwen Scott-Hodges** Cathy Sermarini Sahaj Shah John Sheehan Samantha Shapiro Mary Ellen Sibley Peter Sims **Robert Sims** Steve Small **Snipes Farm & Education Center** Luanne Socha Shabsi Sorscher **Rob Sparks** Becky Spinelli **Christine Spiro** Mary Stack Hannah Stackawitz Joseph Stoll Allison Suarez Teddy Tendler Subrenie Thomas-Smith **Beverly Thompson** Alina Uchenik Nnena Ukwa Deborah Van Aken Colleen Van Horne Grace Van Thuyne Kimberly Vanderburg Nancy Vernam **Timothy Wade** Suzanne Weaver Maribeth Wiecks Renee Weintraub-Kalandar Mike Weiss Maribeth Wieck Gale Wiik Pam Wolf Jennifer Wrazen Nancy Xenakis Nancy Yurgevich Christine Zador-Silverman Ed Zigon

NEW BOARD MEMBERS



Philip Michell, Esq. Family Service Board Member

The 2022-23 Fiscal Year has been one of ongoing growth for Family Service. In addition to the launch of several new programs and services, we also welcomed two outstanding new members to our Board of Directors.

Last fall, we were honored to have Philip Mitchell, Esq. join us. A partner with Cooley, LLP, he has provided health regulatory counsel to a range of industry clients, including hospital systems, provider practice groups, management services organizations, clinical laboratories, managed care organizations and health insurers, pharmaceutical and biologic manufacturers, and specialty pharmacies, other proprietary and nonprofit healthcare enterprises, and investment firms.

Prior to joining Cooley, Philip was a partner with another leading law firm, where he was a member of its national healthcare and life sciences practice group. He has also previously served as an associate in the healthcare department of a leading Philadelphia-based law firm.



Jon Rubin Family Service Board Member

Jon Rubin joined the Board of Directors in Spring 2023. A highly successful professional, he brings over 20 years of industry experience in strategic planning, identifying/analyzing problems; and implementing plans, while systemically evaluating the progress and impact of efforts.

Since January 2023, Jon has been a Principal at Health Management Associates (HMA), providing consulting services, technical assistance and support to health care and human services agencies across the country. Previously, he served on the administration of former Governor Tom Wolf, as Deputy Secretary of the Office of Children, Youth and Family (OCYF) with the Pennsylvania Department of Human Services.

Julie Dees, Chief Executive Officer of Family Service, is delighted for their arrival. "Philip and Jon personify our values at Family Service," said Dees. "Their skills and experience support our mission to listen, care and help. Every day."

WAYS TO GIVE:

As a nonprofit organization, our success relies heavily on public funding, as well as the generosity of our private donors and volunteers. Often, a gift of time or one in-kind, can be just as impactful as a monetary donation. Following are just a few of the ways to support Family Service.

You can make a **monetary gift** to Family Service at any point during the year. It can be done quickly and safely, via our website at www.fsabc.org/donate-today. You can contribute to our general operating fund, or you can choose a specific program or cause that will make an immediate impact. Planned gifts, stock options and charitable gift annuities are other options, and they are also described in detail, on the above website.

A **gift-in-kind** can range from unopened food or new household items (diapers, wipes, etc.) for our Food & Pet Pantry; new blankets, sheets or other needs for our Emergency Homeless Shelter; backpacks or school supplies; new coats with a tag, unopened toys, and much more. Our Pantries and the Shelter have regularly updated *wish lists*, which can be found on our website below.

Much of our success is possible because of our dedicated **volunteers**, and openings are always available. Help is most-often needed at our Emergency Homeless Shelter, Food Pantry, and Pet Pantry, but opportunities exist throughout the entire agency, in various programs and administrative offices. Volunteer information is listed in more detail on our website, at **www.fsabc.org/getinvolved/volunteer**.

STAY CONNECTED:

Follow us on social media for the latest happenings at Family Service. The tag for all of them is @FamilyServiceBucks



Family Service Association of Bucks County 4 Cornerstone Drive Langhorne, Pa. 19047

215.757.6916 fsabc@fsabc.org

Visit us at www.fsabc.org, or scan the QR code



