CIVIL RIGHTS COMPLIANCE/CLIENT AWARENESS

In accordance with applicable Federal and State Civil Rights laws and regulatory requirements, you as a client of this agency, have the right:

- To be provided services at this agency and to be referred for services of other agencies without regard to your age, creed, color, race, marital status, religion, national origin, sex, limited English proficiency, disability, sexual orientation, transgender status, familial status, or protected veteran status.
- To file a complaint of discrimination if you feel you have been discriminated against on the basis of your age, creed, race, marital status, religion, national origin, sex, limited English proficiency, disability, sexual orientation, transgender status, familial status, or protected veteran status.

Complaints of discrimination may be filed with any of the following:

Family Service Association of Bucks County
Cornerstone Executive Suites
4 Cornerstone Drive
Langhorne, PA 19047

PA Human Relations Commission
Philadelphia Regional Office
110 North 8th Street, Suite 501
Philadelphia, PA 19107

U.S. Department of Health & Human Services
Office of Civil Rights
Suite 372, Public Ledger Building
Independence Mall West
Philadelphia, PA 19106-9111

Commonwealth of Pennsylvania
DHS Bureau of Equal Opportunity
Southeast Regional Office
801 Market Street, Suite 5034
Philadelphia, PA 19107

Department of Human Services
Bureau of Equal Opportunity
Room 223, Health & Welfare Building
P.O. Box 2675
Harrisburg, PA 17105-2675

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Client Signature                  Staff Signature

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Date                              Date

Copy Offered:   _____ Accepted   _____ Declined