

## Eligibility

To participate, you must:

- Have a mental health diagnosis OR have co-occurring mental health and substance use diagnoses; all diagnoses must be verified by a psychiatric evaluation completed within the past year
- Be 18 or older
- Reside in Bucks County
- Have an Environmental Matrix score that reflects the need for RC/ICM services



While most of our participants have Health Choices with Magellan as their Behavioral Health Carrier, we do have some ability to accept commercial insurance and uninsured individuals. Other eligibility criteria will be evaluated by our intake counselor.



*Stronger today. Brighter tomorrow.*

### ABOUT US

Family Service is a private, nonprofit social service organization with locations throughout Bucks County, PA. For more than 60 years, we have been improving the lives of children and families, doing whatever it takes to help them overcome obstacles and reach their full potential.

### MISSION

We listen, care and help. Every day.

### CONTACT US

Family Service Association of Bucks County

**215.757.6916**

TTY/TDD 215.750.0727

Bucks County Housing Link: 1.800.810.4434

CONTACT Helpline: 215.355.6000

[www.fsabc.org](http://www.fsabc.org)

### OFFICE LOCATIONS

**Langhorne: 215.757.6916**

4 Cornerstone Drive • Langhorne, PA

**Doylestown: 215.345.0550**

708 North Shady Retreat Road • Doylestown, PA

**Quakertown: 215.538.1616**

200 Apple Street, Suite 1 • Quakertown, PA



*We are a member of CONTACT USA and United Way of Bucks County. We are accredited by the Council on Accreditation for Children and Family Services, Inc. Our agency is licensed by The State of Pennsylvania to provide both outpatient mental health and drug and alcohol services. Services and employment are provided in a nondiscriminatory manner, without regard to age, race, religion, national origin, sex, limited English proficiency, disability, sexual orientation, transgender status, protected veteran status or other non-job-related factors, including those persons who are primary consumers of behavioral health services.*

# Supportive Case Management

*Assistance with achieving recovery goals*



*Stronger today. Brighter tomorrow.*

Our Supportive Case Management Outreach Team (SCOT) provides people with assistance in achieving their recovery goals.

As a participant in our program, we help you manage your psychiatric symptoms and reduce your substance use so that you can meet your daily needs and enjoy a higher quality of life in your community.



## Our Team

Services are provided with a multi-disciplinary, recovery-oriented team approach. At the onset of your services, you will be assigned to a primary case manager who assumes responsibility for your case management needs, coordination of services and referrals to providers both within and outside of Family Service.

### Our team members include:

- Case Managers
- Clinical Director
- Program Coordinator
- Psychiatric Nurse
- Psychiatrist

## Services

- Wellness management and relapse prevention
- Integrated treatment for mental health and substance use disorders
- Connection to educational and vocational services
- Training for money management, social relationships and interpersonal skills
- Medication monitoring, education and support
- Coordination with health care providers
- Empowerment and self-help
- Service planning and coordination
- Groups
- Housing referrals

## Intake & Referrals

All referrals must include a completed Bucks County Targeted Case Management referral form and a current (completed within the past year) psychiatric evaluation.

Upon receipt of the completed referral, our staff will contact the client and/or referral source within seven business days. Admission decisions and level of care determinations are made based on referral material and completed Environmental Matrix.



## Hours

Our office hours are Monday through Friday from 8:30 AM to 5:00 PM.

The team has primary responsibility for crisis response and is available for emergencies (by telephone) after office hours.

Contact Tom Brantley, Supportive Case Management Program Coordinator, to learn more:

**215.757.6916, ext. 223**

*You can also reach Tom via email at [tbrantley@fsabc.org](mailto:tbrantley@fsabc.org).*