SUPPORT
Talk to people who can relate to you in our monthly support group. As you share your story and listen to others, you’ll find valuable information, support and people who understand what you’re going through. All of our groups respect your privacy.

Our History
We were the first agency in Bucks County to offer case management services to people who were HIV positive or living with AIDS during the height of the epidemic in the 1980s. Since then, our program has grown and changed along with the needs of people living with HIV.

You don’t have to live alone with HIV. We can help. Call us today.

HIV/AIDS Program
Improving the quality of life for people living with HIV/AIDS

ABOUT US
Family Service is a private, nonprofit social service organization with locations throughout Bucks County, PA. For more than 60 years, we have been improving the lives of children and families, doing whatever it takes to help them overcome obstacles and reach their full potential.

MISSION
We listen, care and help. Every day.

CONTACT US
Family Service Association of Bucks County
215.757.6916
TTY/TDD 215.750.0727
Bucks County Housing Link: 1.800.810.4434
CONTACT Helpline: 215.355.6000
www.fsabc.org

OFFICE LOCATIONS
Langhorne: 215.757.6916
4 Cornerstone Drive • Langhorne, PA
Doylestown: 215.345.0550
708 North Shady Retreat Road • Doylestown, PA
Quakertown: 215.538.1616
200 Apple Street, Suite 1 • Quakertown, PA

We are a member of the United Way of Bucks County and we are accredited by the Council on Accreditation for Children and Family Services, Inc. Our agency is licensed by The State of Pennsylvania to provide both outpatient mental health and drug and alcohol services. Services and employment are provided in a nondiscriminatory manner, without regard to age, race, religion, national origin, sex, limited English proficiency, disability, sexual orientation, transgender status, protected veteran status or other non-job-related factors, including those persons who are primary consumers of behavioral health services.
The HIV/AIDS Program (HAP) includes a number of different services that help remove barriers to accessing treatment while providing needed support. We believe that:

1. Everyone should know their HIV status.
2. If HIV positive, the sooner you are connected to HIV medical care, the better your chances are of living a longer and healthier life.

Our primary service in HAP is Medical Case Management which links HIV+ individuals, 18 years and older, to critical resources.

**Services**

**MEDICAL CASE MANAGEMENT**

We provide you with the tools needed to live as healthy and independently as possible with HIV.

Our Medical Case Managers respect your privacy and can link you to the following services:

- Medical care
- Medication benefits
- Treatment adherence counseling
- Prevention education
- Mental health services
- Oral health care
- Support groups
- Transportation
- Emergency food bank
- Nutritional supplements
- Filters for safe drinking water
- Emergency financial help
- Housing (limited availability)

**Eligibility**

Our services are free of charge, and we welcome individuals of all cultural backgrounds, genders, ages and orientations. To receive our services, we need proof of HIV status, identity and residency (must live in Bucks, Philadelphia, Montgomery, Chester or Delaware County in PA; or in Camden, Burlington, Gloucester or Salem County in NJ).

**Contact Information**

To determine if you are eligible for any of our services, call 215.757.6916, ext. 231.

To receive Medical Case Management with our agency, call the anonymous Health Information Hotline at 1.800.985.2437.

**Hotline Hours:** Monday - Friday, 8:00 AM - 6:00 PM

**PREVENTION**

Our prevention efforts involve risk-reduction education, community educational workshops, speakers, referrals to local HIV/STD testing sites, and the delivery of Anti-Retroviral Treatment and Access to Services (ARTAS). ARTAS is the Center for Disease Control and Prevention’s linkage case management intervention.

The goal of ARTAS is to link an individual to an HIV medical care appointment.

**You are eligible for ARTAS if:**

- You found out you are HIV positive within the past year and you have not yet seen an HIV specialist
- You are HIV positive and have not been in medical care for 6 months or more
- You are HIV positive and have been released from prison within the past 90 days

You cannot be in Medical Case Management and ARTAS at the same time. ARTAS is 1-on-1 with a Linkage Coordinator for up to 5 sessions over a 90 day period. After finishing ARTAS, you can connect with Medical Case Management.