



Stronger today. Brighter tomorrow.

ABOUT US

Family Service is a private, nonprofit social service organization with locations throughout Bucks County, PA. For more than 60 years, we have been improving the lives of children and families, doing whatever it takes to help them overcome obstacles and reach their full potential.

MISSION

We listen, care and help. Every day.

CONTACT US

Family Service Association of Bucks County

215.757.6916

TTY/TDD 215.750.0727

Bucks County Housing Link: 1.800.810.4434

CONTACT Helpline: 215.355.6000

www.fsabc.org

OFFICE LOCATIONS

Langhorne: 215.757.6916

4 Cornerstone Drive • Langhorne, PA

Doylestown: 215.345.0550

708 North Shady Retreat Road • Doylestown, PA

Quakertown: 215.538.1616

200 Apple Street, Suite 1 • Quakertown, PA



We are a member of CONTACT USA and United Way of Bucks County. We are accredited by the Council on Accreditation for Children and Family Services, Inc. Our agency is licensed by The State of Pennsylvania to provide both outpatient mental health and drug and alcohol services. Services and employment are provided in a nondiscriminatory manner, without regard to age, race, religion, national origin, sex, limited English proficiency, disability, sexual orientation, transgender status, protected veteran status or other non-job-related factors, including those persons who are primary consumers of behavioral health services.

CONTACT Helpline

Free, confidential telephone support, referral & suicide prevention services



Reasons to Call the Helpline

The CONTACT Helpline receives over 16,000 calls each year. The greatest number of calls are from people wanting to discuss:

- Mental health concerns
 - Anxiety
 - Loneliness
 - Depression
- Financial matters
 - Need for employment
 - Food, housing or utility assistance
 - Medical or legal care
- Troubled relationships

Need help? Call now:

215.355.6000



Stronger today. Brighter tomorrow.

What is the CONTACT Helpline?

The CONTACT Helpline provides free, anonymous and confidential telephone services to individuals who are contemplating suicide, struggling with life's challenges or in need of someone to listen.

CONTACT Helpline staff and volunteers are specially trained in active listening skills and strategies for supporting people under emotional stress.

Service Areas

Helpline services are available to residents of Bucks, Chester, Delaware, Montgomery and Philadelphia Counties in Pennsylvania.

Hours of Operation

CONTACT Helpline calls are answered 7 days a week from 8:00 AM to 8:00 PM.



How to Reach the Helpline

Need help? Call now:

215.355.6000

LOCAL HELPLINES

Lower Bucks County:	215.547.1889
Central Bucks County:	215.340.1998
Upper Bucks County:	215.536.0911
Montgomery County:	610.649.5250
Montgomery County:	610.649.1368



Information & Referrals

For Bucks County residents only:
215.949.1660, option 7

National Suicide Prevention Lifeline

1.800.273.TALK (8255)



We are a member of the National Suicide Prevention Lifeline Network.



Volunteers & Training

CONTACT volunteer listeners are over the age of 18 and are characterized by a willingness to listen to others in a non-judgmental way, helping to resolve difficulties while optimizing use of their own strengths.

Become a volunteer listener, answering calls from individuals with a wide range of needs and concerns. Volunteers must complete 24 hours of classroom and 16 hours of supervised telephone training prior to volunteering alone in the phone room. Continuing education and supervision is provided.

Contact us today to volunteer:
volunteer@fsabc.org

You can also call our Director of Volunteer Services at 215.757.6916, ext. 202.