## Additional Details

- If we cannot reach you at the appointed time, know that we will make all efforts to ensure you are safe and well.
- All of our volunteers undergo interviews and background checks, and they are specially trained to work with older adults. Our volunteers' main goal is to ensure your well-being.

FAMILY SERVICE

Serving people in their homes,
in their communities and in our offices

### Our Mission

To protect, maintain, strengthen and enhance individuals, families and children and their social and psychological functioning

### What We Do

We increase opportunities for adults, reduce substance abuse, improve lives of those with mental illness, protect older adults, prepare children and adolescents for the future, improve the quality of life for those living with HIV/AIDS and much more.

**CONTACT US**

For more information about Family Service, call

**215.757.6916**

TTY/TDD 215.750.0727

Bucks County Housing Link Call Center: 1.800.810.4434

CONTACT Helpline: 215.355.6000

**www.fsabc.org**

### Office Locations

**Langhorne: 215.757.6916**
4 Cornerstone Drive • Langhorne, PA 19047

**Doylestown: 215.345.0550**
708 N. Shady Retreat Rd. • Doylestown, PA 18901

**Quakertown: 215.538.1616**
312 W. Broad Street • Quakertown, PA 18951

CONTACT usa United Way

We are a member of CONTACT USA and United Way of Bucks County. We are accredited by the Council on Accreditation for Children and Family Services, Inc. Our agency is licensed by The State of Pennsylvania to provide both outpatient mental health and drug and alcohol services.

Services and employment are provided in a nondiscriminatory manner without regard to race, sex, color, national origin, ancestry, religious creed, disability, age or limited English proficiency.

# Reassurance

*Free, daily telephone calls to older, socially isolated adults living alone*

FAMILY SERVICE

Strengthening individuals, families, and communities since 1953

## Our Service

Some older or disabled adults have minimal social contact. We alleviate this isolation through friendly phone conversation provided by volunteers. These calls offer reassurance, socialization and safety checks, and are free of charge.

## Eligibility

To be eligible to receive calls, you must:

- Reside in Bucks or Montgomery County, PA
- Live alone and be socially isolated
- Be 60+ or disabled
- Have reliable telephone service
- Be able to effectively communicate by phone

## Reassurance Is

- A brief, daily phone call
- Mutually convenient for you and our volunteer caller
- A few minutes of friendly conversation
- A connection to additional resources and services that may help you remain safe and independent

## Contact Us

Call today to learn how you can receive free, daily telephone calls through our Reassurance program.

**215.757.6916, ext. 258**

*You can also reach Ellen Dzwonar, Reassurance Specialist, via email at edzwonar@fsabc.org.*

## Volunteer

You can help by making a daily phone call to an isolated older adult.

To learn more about this volunteer opportunity, visit us online at www.fsabc.org/volunteer or email:

**volunteer@fsabc.org**

*You can also call our Director of Volunteer Services at 215.757.6916, ext. 202.*