



A referral to SCOT will consist of a completed Bucks County Targeted Case Management

referral form and

a current (within six months) psychiatric evaluation. Upon receipt of the completed referral, SCOT staff will attempt to contact the client and/or referral sources within seven business days. Admission decisions and level of care determinations are made based on referral material and completed Environmental Matrix.

### REFERRAL TO SCOT

To make a referral to SCOT or for more information on this program contact:

Amy Tarr  
 SCOT Program Coordinator  
 Family Service Association  
 4 Cornerstone Drive  
 Langhorne, PA 19047  
 215-757-6916 ext. 140  
 atarr@fsabc.org

### FAMILY SERVICE ASSOCIATION

Serving Bucks County residents in their homes, in their communities and in our offices

Langhorne Office  
 4 Cornerstone Drive  
 Langhorne, 19047  
 215-757-6916

Doylestown Office  
 708 N. Shady Retreat Road  
 Doylestown, 18901  
 215-345-0550

Quakertown Office  
 312 W. Broad Street  
 Quakertown, 18951  
 215-538-1616

Bristol Office  
 Kelly Family Center  
 2 Canal's End Road, Ste 201G  
 Bristol, 19007  
 215-781-6602

TTY/TDD 215-750-0727

[www.fsabc.org](http://www.fsabc.org) [fsabc@fsabc.org](mailto:fsabc@fsabc.org)

#### Our Mission

To protect, maintain, strengthen, and enhance individuals, families, and children, and their social and psychological functioning

#### Our Vision

Strong communities of healthy individuals, families, and children

#### Family Service Association

- Protects the elderly
- Reduces substance abuse
- Increases opportunities for adults
- Improves lives of those with mental illness
- Prepares children and adolescents for the future
- Improves the quality of life for those living with HIV/AIDS

Family Service is a member of The United Way of Bucks County and is accredited by the Council on Accreditation for Children and Family Services, Inc. The agency is licensed by The State of Pennsylvania to provide both outpatient Mental Health, and Drug and Alcohol services.

Services and employment are provided in a nondiscriminatory manner without regard to race, sex, color, national origin, ancestry, religious creed, disability, age, or limited English proficiency.

## Supportive Case management Outreach Team (SCOT)



Hope • Recovery • Empowerment



Strengthening the lives of individuals, families, and communities since 1953.

SCOT staff assist people with mental health and/or substance abuse-related disorders who need assistance achieving their recovery goals. SCOT helps people manage their illness, so they can maintain a consistent level of psychiatric stability, reduce substance abuse, and achieve a higher level of functioning in their community.

Services are provided with a multi-disciplinary team approach. Each person is assigned to a primary case manager who assumes responsibility for case management needs, coordination of services, and referrals to providers both within and outside of FSA. An individualized wellness plan is developed by the client and the team, and services are provided based on that plan.

People receiving SCOT services can be seen in their home, our office or in a community setting.

### SERVICES INCLUDE

- Wellness management and relapse prevention (including the utilization of WRAP Plans)
- Integrated treatment for substance abuse
- Connection to educational and vocational services
- Money management and entitlement skills training
- Social relationships and interpersonal skills training
- Medication monitoring, education and support
- Coordination with health care providers
- Empowerment and self-help
- Service planning and coordination
- Peer support
- Groups
- Housing referral



### HOURS

Monday – Friday  
8:30am to 5:00pm

The team has primary responsibility for crisis response and is available for emergencies (both by telephone and in person) after office hours.

### STAFF

- Program Coordinator
- Psychiatrist
- Psychiatric Nurse
- Recovery Coach (Peer Specialist)
- Case Managers

To participate in SCOT, a person must meet the following minimum requirements:

- Be 18 or older
- Live in Bucks County
- Have Health Choices with Magellan as their Behavioral Health Carrier. We have some availability to accept commercial insurance and uninsured
- Have a serious and persistent mental illness, or a co-occurring substance abuse disorder, which has had a major impact on their housing, employment, social supports, finances, and daily living skills
- Have a DSM IV diagnosis where mental retardation, organic brain syndrome or adjustment disorder is not the primary diagnosis
- Have a treatment history of one of the following:
  - Six or more days of psychiatric inpatient treatment in the past year
  - Met standards for involuntary commitment in the past year
  - Currently receiving or are in need of services from two or more human service agencies or public systems (i.e. drug & alcohol and criminal justice)
  - Has missed at least three CMHC appointments, had two face-to-face encounters with crisis intervention/emergency services personnel in the past year, or documentation that the client has not maintained his/her medication regimen for upward of 30 days
- Has Global Assessment of Functioning (GAF) rating of 60 and below
- Has an Environmental Matrix score that reflects the need for RC/ICM services