

## How to Get Help

Case managers have varying schedules. Ask the office manager for hours or look for our schedule on the building bulletin board. Residents can make an appointment with the Case Manager or you can drop in during their office hours.

## Locations Served

BENSALEM WOODS

GRUNDY GARDENS

GRUNDY TOWER

MACINTOSH REGENCY

LAMONT PLAZA

## Central Bucks

GRUNDY HALL

## Upper Bucks

SHADYWOOD VILLAGE

GRUNDY MANOR

GRUNDY HOUSE

For more information, please contact  
Bernadette O'Connor at 215-757-6916 x 236.

FAMILY SERVICE ASSOCIATION  
Serving Bucks County residents in their homes, in their  
communities and in our offices

Langhorne Office  
4 Cornerstone Drive  
Langhorne, 19047  
215-757-6916

Quakertown Office  
312 W. Broad Street  
Quakertown, 18951  
215-538-1616

Doylestown Office  
708 N. Shady Retreat Road  
Doylestown, 18901  
215-345-0550

Bristol Office  
Kelly Family Center  
2 Canal's End Road, Ste 201G  
Bristol, 19007  
215-781-6602

TTY/TDD 215-750-0727

[www.fsabc.org](http://www.fsabc.org) [fsabc@fsabc.org](mailto:fsabc@fsabc.org)

### Our Mission

To protect, maintain, strengthen, and enhance individuals,  
families, and children, and their social and  
psychological functioning

### Our Vision

Strong communities of healthy individuals, families, and children

### Family Service Association

Protects the elderly

Reduces substance abuse

Increases opportunities for adults

Improves lives of those with mental illness

Prepares children and adolescents for the future

Improves the quality of life for those living with HIV/AIDS

Family Service is a member of The United Way of Bucks County  
and is accredited by the Council on Accreditation for Children  
and Family Services, Inc. The agency is licensed by The State of  
Pennsylvania to provide both outpatient Mental Health, and  
Drug and Alcohol services.

Services and employment are provided in a nondiscriminatory  
manner without regard to race, sex, color, national origin,  
ancestry, religious creed, disability, age, or  
limited English proficiency.

This program is funded by the Bucks County  
Housing Authority and The Pew Charitable Trusts

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# Case Management

for Residents of  
Bucks County Housing  
Authority



Strengthening the lives of individuals, families,  
and communities since 1953.

Family Service Association (FSA) provides information, a variety of services, and referrals for low-to-moderate income elderly and disabled residents of the Bucks County Housing Authority (BCHA) managed housing sites.

This program was started as a partnership between the Bucks County Housing Authority and FSA to meet the growing needs of elderly and disabled adults who were at high risk of losing their independence.

### **We can help you with applying for, or accessing:**

- medical care
- food stamps
- insurance
- VA benefits
- rent rebates
- utility assistance
- medical records
- PACE/PACENET
- transportation
- home health care
- debt management services



We helped Henry get in-home therapy, Meals on Wheels and help with his prescriptions.

### **Here are some other things we've done for residents:**

- Explained medical billing and insurance charges and set up payment plans if needed
- Found personal care aides and cleaning people
- Helped balance finances
- Obtained food and supplies from food pantries
- Made copies of important papers to fulfill requirements for services
- Set up medical appointments

### **We work with other agencies in the county to help you get the help you need to stay in your home.**

We will notify your family of changes in physical or mental conditions.

We will work with BCHA to prevent eviction.

We provide information about the next level of care when needed.